

Licensing Committee

Agenda

**Thursday, 26 October 2023 at 6.30 p.m.
Council Chamber - Town Hall, Whitechapel**

Members:

Chair: Councillor Ana Miah

Councillor Faroque Ahmed, Councillor Leelu Ahmed, Councillor Suluk Ahmed, Councillor Gulam Kibria Choudhury, Councillor Abu Chowdhury, Councillor Marc Francis, Councillor Peter Golds, Councillor Iqbal Hossain, Councillor Kabir Hussain, Councillor Shahaveer Shubo Hussain, Councillor Ahmodul Kabir, Councillor Amy Lee and Councillor Rebaka Sultana

[The quorum for this body is 3 voting Members]

Contact for further enquiries:

Farzana Chowdhury, Democratic Services Officer,

farzana.chowdhury@towerhamlets.gov.uk

020 7364 3037

Town Hall, 160 Whitechapel Road, London, E1 1BJ

<http://www.towerhamlets.gov.uk/committee>



Public Information

Viewing or Participating in Committee Meetings

The meeting will be broadcast live on the Council's website. A link to the website is detailed below. The press and public are encouraged to watch this meeting on line.

Please note: Whilst the meeting is open to the public, the public seating in the meeting room for observers may be limited due to health and safety measures. You are advised to contact the Democratic Services Officer to reserve a place.

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A Guide to Licensing Committee

The Licensing Committee will determine Licensing policy/procedure (excluding the Council's Statement of Policy) as well as Licensing fees and charges.

The Committee will also establish a Licensing Sub-Committee to consider Licensing matters under the Licensing 2003 Act where representations have been made.

Public Engagement

Meetings of the committee are open to the public to attend, and a timetable for meeting dates and deadlines can be found on the council's website.

London Borough of Tower Hamlets

Licensing Committee

Thursday, 26 October 2023

6.30 p.m.

APOLOGIES FOR ABSENCE

1. DECLARATIONS OF INTEREST (PAGES 5 - 6)

Members are reminded to consider the categories of interest in the Code of Conduct for Members to determine whether they have an interest in any agenda item and any action they should take. For further details, please see the attached note from the Monitoring Officer.

Members are reminded to declare the nature of the interest and the agenda item it relates to. Please note that ultimately it's the Members' responsibility to declare any interests form and to update their register of interest form as required by the Code.

If in doubt as to the nature of your interest, you are advised to seek advice prior to the meeting by contacting the Monitoring Officer or Democratic Services

2. ITEMS FOR CONSIDERATION

- 2.1 Hearing to consider refusal to grant a special treatment licence for Lily Thai Spa Massage, 1 Whites Row, London E1 7NF (Pages 7 - 58)
- 2.2 Hearing to consider refusal to grant a special treatment licence for Thai Garden Massage Therapy, 35 Artillery Lane, London E1 7LP (Pages 59 - 120)

Next Meeting of the Licensing Committee

Thursday, 18 January 2024 at 6.30 p.m. to be held in Council Chamber - Town Hall, Whitechapel



Agenda Item 1

DECLARATIONS OF INTERESTS AT MEETINGS– NOTE FROM THE MONITORING OFFICER

This note is for guidance only. For further details please consult the Code of Conduct for Members at Part C, Section 31 of the Council's Constitution

(i) Disclosable Pecuniary Interests (DPI)

You have a DPI in any item of business on the agenda where it relates to the categories listed in **Appendix A** to this guidance. Please note that a DPI includes: (i) Your own relevant interests; (ii) Those of your spouse or civil partner; (iii) A person with whom the Member is living as husband/wife/civil partners. Other individuals, e.g. Children, siblings and flatmates do not need to be considered. Failure to disclose or register a DPI (within 28 days) is a criminal offence.

Members with a DPI, (unless granted a dispensation) must not seek to improperly influence the decision, must declare the nature of the interest and leave the meeting room (including the public gallery) during the consideration and decision on the item – unless exercising their right to address the Committee.

DPI Dispensations and Sensitive Interests. In certain circumstances, Members may make a request to the Monitoring Officer for a dispensation or for an interest to be treated as sensitive.

(ii) Non - DPI Interests that the Council has decided should be registered – (Non - DPIs)

You will have 'Non DPI Interest' in any item on the agenda, where it relates to (i) the offer of gifts or hospitality, (with an estimated value of at least £25) (ii) Council Appointments or nominations to bodies (iii) Membership of any body exercising a function of a public nature, a charitable purpose or aimed at influencing public opinion.

Members must declare the nature of the interest, but may stay in the meeting room and participate in the consideration of the matter and vote on it **unless:**

- A reasonable person would think that your interest is so significant that it would be likely to impair your judgement of the public interest. **If so, you must withdraw and take no part in the consideration or discussion of the matter.**

(iii) Declarations of Interests not included in the Register of Members' Interest.

Occasions may arise where a matter under consideration would, or would be likely to, **affect the wellbeing of you, your family, or close associate(s) more than it would anyone else living in the local area** but which is not required to be included in the Register of Members' Interests. In such matters, Members must consider the information set out in paragraph (ii) above regarding Non DPI - interests and apply the test, set out in this paragraph.

Guidance on Predetermination and Bias

Member's attention is drawn to the guidance on predetermination and bias, particularly the need to consider the merits of the case with an open mind, as set out in the Planning and Licensing Codes of Conduct, (Part C, Section 34 and 35 of the Constitution). For further advice on the possibility of bias or predetermination, you are advised to seek advice prior to the meeting.

Section 106 of the Local Government Finance Act, 1992 - Declarations which restrict Members in Council Tax arrears, for at least a two months from voting

In such circumstances the member may not vote on any reports and motions with respect to the matter.

Further Advice contact: Janet Fasan, Monitoring Officer, Tel: 0207 364 4800.

APPENDIX A: Definition of a Disclosable Pecuniary Interest

(Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012, Reg 2 and Schedule)

Subject	Prescribed description
Employment, office, trade, profession or vacation	Any employment, office, trade, profession or vocation carried on for profit or gain.
Sponsorship	Any payment or provision of any other financial benefit (other than from the relevant authority) made or provided within the relevant period in respect of any expenses incurred by the Member in carrying out duties as a member, or towards the election expenses of the Member. This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.
Contracts	Any contract which is made between the relevant person (or a body in which the relevant person has a beneficial interest) and the relevant authority— (a) under which goods or services are to be provided or works are to be executed; and (b) which has not been fully discharged.
Land	Any beneficial interest in land which is within the area of the relevant authority.
Licences	Any licence (alone or jointly with others) to occupy land in the area of the relevant authority for a month or longer.
Corporate tenancies	Any tenancy where (to the Member's knowledge)— (a) the landlord is the relevant authority; and (b) the tenant is a body in which the relevant person has a beneficial interest.
Securities	Any beneficial interest in securities of a body where— (a) that body (to the Member's knowledge) has a place of business or land in the area of the relevant authority; and (b) either— (i) the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body; or (ii) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which the relevant person has a beneficial interest exceeds one hundredth of the total issued share capital of that class.

<p>Non-Executive Report of the:</p> <p>Licensing Committee</p> <p>26th October 2023</p>	 <p>TOWER HAMLETS</p>
<p>Report of: David Tolley, Head of Environmental Health and Trading Standards</p>	<p>Classification: Unrestricted</p>
<p>London Local Authorities Act 1991 Hearing to consider refusal to grant a special treatment licence for Lily Thai Spa Massage, 1 Whites Row, London E1 7NF</p>	

Originating Officer(s)	Mehboob Ahmed, Health & Safety Officer, Licensing and Safety Team
Wards affected	Spitalfields and Bangla Town

1. SUMMARY

Proposed licence holder:	Culian Fu
Name and Address of Premises:	Lily Thai Spa 1 Whites Row, London E1 7NF
Licence sought:	Special Treatment Licence under The London Local Authorities Act 1991
Objector:	James Doherty, Health & Safety Officer, Licensing and Safety Team

2. RECOMMENDATIONS

- 2.1 The Licensing Committee is recommended to consider the application and objection and then adjudicate accordingly.

3. DETAILS OF THE REPORT

- 3.1 This is an application made by Culian Fu for a Special Treatment Licence for Lily Thai Spa, 1 Whites Row, London E1 7NF. The application states the treatments to be provided would Massage and Manicure. The application form and supporting documents supplied by applicant can be found in **Appendix 1**.

- 3.2 A licence from the Council is required for the use of a premises as an establishment for special treatments. An establishment for special treatment is defined in the Act as any premises in the borough used, intended to be used or represented as being used for the reception or treatment of persons requiring massage, manicure, acupuncture, tattooing, cosmetic piercing, chiropody, light, electric or other special treatment of a like kind or vapour, sauna or other baths.
- 3.3 The application has been consulted on in accordance with the London Local Authorities Act 1991 and Tower Hamlets Regulations made under 10(1) of the Act.

This included:

- a) A notice at the premises displayed by the applicant during the required period.
- b) A Public Newspaper Notice placed in The East London Advertiser on 3rd August 2023 by the applicant. This can be found at **Appendix 2**.
- c) The application being sent to the Police and London Fire Brigade on 26th July 2023.

Objection

- 3.4 James Doherty Health and Safety Officer, Licensing and Safety Team has objected to the granting of this application. This objection has already been made available to the applicant. The objection is due to the following reasons, and can be found in **Appendix 3**:

- The premises has a history of being improperly conducted because it has previously been found offering services of a sexual nature. This has resulted in Council revoking a previous licence on 14th July 2022, and refusing an application for a new special treatment licence on 4th October 2022. **Appendix 4 & 5**
- The current applicant is linked to the previous refused application and revoked Licence, in respect of being a Director of Redbud London Ltd since 6th April 2022. The company's registered address is 1 Whites Row. **Appendix 6**
- Premises found appearing to provide special treatments without a licence (during application consultation period).

4. Legislative provisions

- 4.1 Licences are granted subject to standard conditions.
- 4.2 Those Standard Conditions of the London Borough of Tower Hamlets were made under the London Local Authorities Act 1991, Section 10(1). It is the duty of any licence holder to be aware of and abide by those conditions. A copy of the standard conditions is exhibited as **Appendix 7**.

4.3 Under section 8 of the London Local Authorities Act 1991 the Council may refuse to grant a licence on the following grounds:

- (a) the premises are not structurally suitable for the purpose;
- (b) there is a likelihood of nuisance being caused by reason of the conduct, management or situation of the premises or the character of the relevant locality or the use to which any premises in the vicinity are put;
- (c) the persons concerned or intended to be concerned in the conduct or management of the premises used for special treatment could be reasonably regarded as not being fit and proper persons to hold such a license;
- (d) the persons giving the special treatment are not suitably qualified;
- (e) the premises have been or are being improperly conducted;
- (f) the premises are not provided with satisfactory means of lighting, sanitation and ventilation;
- (g) the means of heating the premises are not safe;
- (h) proper precautions against fire on the premises are not being taken;
- (i) they are not satisfied as to the safety of equipment used in the special treatment or as to the manner in which the treatment is to be given;
- (j) they are not satisfied as to the safety of the special treatment to be given;
- (k) satisfactory means of escape in case of fire and suitable means for fighting fire are not provided on the premises;
- (l) the applicant has, within the period of five years immediately preceding the application to the borough council, been convicted of an offence under this Part of this Act.

5. EQUALITIES IMPLICATIONS

7.1 There are no equalities implications.

8. OTHER STATUTORY IMPLICATIONS

8.1 Best Value implications: There are no best value implications.

8.2 Environmental considerations: There are no environmental implications.

8.3 Crime reduction: One of the key licensing objectives of the Council is to ensure that it does not licence premises that are liable to be a source of crime and disorder. The Council supports and assists with crime and disorder reduction

by controlling those who manage premises open to members of the public and imposing conditions on relevant premises licences. Illegal activity has been proven to occur at the premises.

- 8.4 Safeguarding: There are no proven safeguarding impacts; however, premises that are managed in this way may employ underage persons or vulnerable adults. Therefore, there may be a positive safeguarding impact.
- 8.5 Risk Management: The Council will be at risk of legal challenge if its processes are not transparent and evidentially based.

9. COMMENTS OF THE CHIEF FINANCE OFFICER

- 9.1 There are no material financial implications arising from the recommendation. If the special treatment licence is not granted, the council will forego the license income and this will be managed within existing budget provision.

10. COMMENTS OF LEGAL SERVICES

- 10.1 Section 6 of the London Local Authorities Act 1991 ("the Act) requires that any premises to be used for special treatments is licensed ("a special treatment licence") by the Council. Special treatment covers a wide range of activities including body piercing, tattooing, acupuncture, massage, manicure and sauna.
- 10.2 The application process for a special treatment licence is not prescribed in statute and may be (but need not be) the subject of regulations made by the Authority under s.7(4) of the Act. The application must be sent to the Commissioner of Police and to the London Fire Brigade, both of whom may object within 28 days. The Act expressly allows for late representations to be considered, at the Authority's discretion. Any other person may nonetheless object to the application.
- 10.3 As set out in paragraph 4 above, there are a number of statutory reasons upon which the Authority may refuse to grant a special treatment licence. These reasons include that:
- the persons concerned or intended to be concerned in the management of the premises could be reasonably regarded as not being fit and proper persons to hold such a licence (s.8(c));
 - the premises have been or are being improperly conducted (s.8(e));
 - the applicant has, within the five years immediately preceding the application, been convicted of an offence under Part II of the Act (s.8(l)).
- 10.4 S.10 gives an Authority power to make regulations providing for standard conditions that will be deemed to apply to all licences granted under the Act, unless expressly amended or excluded. This power is in addition to the general power to impose appropriate conditions to individual licences under s.6.
- 11.5 Section 149 of the Equality Act 2010 requires the authority, in the exercise of its functions, to have due regard to the need to eliminate discrimination,

harassment, victimisation and any other conduct prohibited by the 2010 Act, to advance equality of opportunity between persons who share a relevant protected characteristic and those who do not, and to foster good relations between those who share a relevant protected characteristic and those who do not. The relevant protected characteristics are age; disability gender reassignment; pregnancy and maternity; race; religion or belief; sex; sexual orientation. Members are required to have regards to the Act when making their decision.

11. APPENDICES

Appendix 1	Application form and supporting documents
Appendix 2	Public Newspaper Notice
Appendix 3	Objection (email and follow up letter)
Appendix 4	Licensing Committee Hearing Minutes (Revocation) 14th July 2022
Appendix 5	Licensing Committee Hearing Minutes (Refusal) 4th October 2022
Appendix 6	Companies House Entry
Appendix 7	Tower Hamlets Standard Conditions

Local Government Act, 1972 Section 100D (As amended)

List of “Background Papers” used in the preparation of this report

List any background documents not already in the public domain including officer contact information.

- NONE

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APPENDIX 1

Official Use Only	
Fee	
On-Line Receipt No.	
C&D Receipt No.	
Licence No.	

Customer Use
On-line Receipt No.

ESTABLISHMENTS FOR SPECIAL TREATMENTS

This form should be completed and forwarded to London Borough of Tower Hamlets Environmental Health Department, with a cheque or postal order for the fee due made payable to the London Borough of Tower Hamlets and crossed.

Copies of this application will be sent by us to:-

- (a) Commissioner of Police
- (b) The London Fire and Emergency Planning Authority,

New licence for the premises named at 2 below.

<p>1. Full names and private address of applicants. If the application is made by a limited liability company please give the address of the registered office, and complete the separate sheet which seeks details of the company.</p>	<p>Name: Cuilan Fu Maiden name (if applicable): Address (private): [REDACTED] [REDACTED] Date of birth: [REDACTED] Telephone No: [REDACTED] Passport No: OR NI No: [REDACTED]</p>
<p>2. Trade name and address of premises</p>	<p>Name: Lily Thai Spa Address: 1 Whites Row, London E1 7NF Telephone No: [REDACTED] Email: [REDACTED] Opening hours (proposed) 10AM to 10PM</p>
<p>3. Please supply details of person responsible for the management of the establishment if other than the applicant.</p> <p style="text-align: center;">Please enclose 2 passport-sized photographs of applicant</p>	<p>Full Name: Address (private): Date of birth: Telephone No: Passport No: OR NI No:</p> <p style="text-align: center;">Enclosed (tick if applicable) Yes</p>
<p>Do you have planning permission to use the premises for the intended purpose?</p>	<p>Yes (see K on Note) Please note that you will require sui generis</p>
<p>4. (a) Is it proposed to employ staff at the establishment?</p>	<p>(a) YES</p>

	(b) If so state numbers	(b) Five
5.	(a) What is the legal title of the applicant(s) to occupy the premises (e.g. freehold, leasehold etc.) (b) If leasehold please give details of the name and address of the landlord.	(a) Leasehold (b) [REDACTED]
6.	What parts of the building is it proposed to use under the licence (e.g. basement, ground floor) ?	Ground floor
7.	State precisely all the treatments for which the licence is intended e.g. massage, manicure, acupuncture, ear or cosmetic piercing, tattooing, chiropody, light electric or other special treatments.	Massage Manicure
8.	State whether it is desired to give treatment to both sexes or to men or women only?	Both
9.	State whether exemption from condition 12 is required (see note J) for massage purpose only.	Yes
10.	Address of any other massage etc., establishment in which applicant or any director of an applicant company is or has been interested and the nature and extent of such interest as (a) Owner or director of owning company; or (b) employee	Address: (a) (b)
11.	(a) Does applicant propose to carry on a visiting massage service either from these premises or elsewhere? (b) If elsewhere, please state address(es) concerned. (c) Will the masseuses employed on this service also give treatment on the licensed premises?	(a) No (b) (c)

<p>12. Please indicate whether the following are enclosed with your application. (A licence cannot be issued without them. These can be provided at a later stage)</p> <p>If you are in the process of employing therapists please indicate this on the form. Once suitable therapists are selected, current qualifications for each operative and photographs will be required before a license can be issued.</p>	<p>Yes Electrical inspection certificate for portable appliances</p> <p>Yes Two passport-sized photographs of applicant and operators</p> <p>Yes Copies of each operator's current qualifications under the conditions of licence</p> <p>Yes A copy of the customer vetting/history card</p> <p>Yes Copies of the current treatment list and price list</p> <p>Yes Third-party insurance</p> <p>No I will pay online or by phone Cheque/PO for £375.00 / £604.00 (for IPL with or without other treatments) made payable to the London Borough of Tower Hamlets (cheques must not be drawn on third parties). If you have paid using the Council's online payment facility, please enter the payment reference number in the box on the front of the application form.</p> <p>no Copy of Public Notice placed in Newspaper. To follow</p>
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13. DETAILS OF PREVIOUS CONVICTIONS, DISQUALIFICATION ETC.

None to report

In respect of the persons or bodies whose names are given in response to Questions 1 and 3 give details of their previous convictions (with exception of traffic offences).

SURNAME	FORMER NAME	DATE OF CONVICTION	PLACE OF CONVICTION	NATURE OF OFFENCE	PENALTY IMPOSED
None to report					

14. Please list **all people** who will be giving treatment, the treatment they will be giving and their qualifications to give that treatment (See Notes H, I and J).

NAME	TREATMENT(S)	QUALIFICATIONS AND COLLEGE ATTENDED (enclose certificates)	HOME ADDRESS	DATE OF BIRTH	PLACE OF BIRTH

Cuilan Fu	Manicure	VTCT Level 2	As above	[REDACTED]	[REDACTED]
[REDACTED]	Massage	VTCT Level 3	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	Massage	VTCT Level 3	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	Massage	VTCT Level 3	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	Massage	VTCT Level 3	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	Massage	VTCT Level 3	[REDACTED]	[REDACTED]	[REDACTED]

Where application is made on behalf of a limited liability company the secretary or a director should sign. In the case of a partnership, each partner should sign. In signing on behalf of applicant, please state in what capacity you are acting.

Signature of applicant(s)**Cuilan Fu**.....
Signed electronically
or applicants solicitor or other duly authorised agent.
.....

Date19/07/2023.....Telephone No [REDACTED]

Note: Payment cheques must not be drawn on a third party

Address to which licence application or correspondence should be sent:
Mr D Tolley
Environmental Health and Trading Standards - Licensing and Safety Team
Place Directorate
2nd Floor, Mulberry Place
5 Clove Crescent
London
E14 2BG

PART 4

TO BE COMPLETED IN RESPECT OF A LIMITED COMPANY BY A NOMINATED DIRECTOR

Full name of Limited Company	
Registered Office address of Limited Company Telephone number	
Registered Company number	
Names of all Directors and position. Are any of the Directors involved with other companies that hold a Special Treatments Licence? Please detail.	
Does the Limited Company have licensed premises elsewhere? If so, please detail.	

This form has been completed by(name)
.....(position)
.....(signature)
.....(date)

NOTE

- A. The application should be made by the occupier of the premises.
- B. In the case of a limited company, please also complete Part 4 which seeks details of the company.
- C. Four sets of plans of the premises must be submitted in accordance with directions contained in the Council's rules governing applications for licences.
- D. If required, a notice on the form prescribed by the Council must be exhibited at the premises for twenty-eight days from the date on which the application is made, and within seven days the application must be advertised in a local newspaper which circulates in the locality in which the premises are situated and which is on sale at local newsagents.
- E. Licences normally expire 12 months from the date of issue.
- F. If premises are not already constructed or adapted so as to permit access to and from the premises by disabled people, the Council will expect proposals to be submitted to the Environmental Health Department indicating how such access will be afforded.
- G. Premises are reminded that it is against the law to smoke in all 'enclosed' and 'substantially enclosed' public places and workplaces. No smoking signs must be displayed in all smokefree premises. Staff smoking rooms and indoor smoking areas are no longer allowed.
- H. Two identical full-face passport size photographs (taken within the previous 12 months) of all persons who will be giving treatments at the premises must be supplied with this form. Each photograph should be endorsed with the date on which it was taken, bear the name in block capitals of the person whose likeness it bears, and be signed by the applicant.
- I. No person may give treatments until the Council's approval has first been obtained.
- J. Where treatment is given or is being received to any part of the body other than the neck and head, or feet and legs below the knee or hands and arms and is not being so given by a fully qualified physiotherapist or other person entered on the register of the appropriate professional organisation whose qualifications have been approved by the Council, the treatment may be given only to persons of the same sex as the person giving the treatment, and persons of the opposite sex shall not be present.
- K. **If you are unsure as to whether you have the relevant planning permission please contact the planning department at Tower Hamlets Council: Planning Department, Mulberry Place, 5 Clove Crescent
London E14 2BG Tel: 020 7364 5009 Fax: 020 7364 5415
Email: planningandbuilding@towerhamlets.gov.uk**

THE LICENCE FEE IS NON REFUNDABLE – IN ANY EVENT YOU DECIDE TO WITHDRAW YOUR APPLICATION THE LICENCE FEE WILL BE RETAINED TO COVER ADMINISTRATION COSTS.
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Data Controller and Purpose

The information you provide will be used by the London Borough of Tower Hamlets' Environmental Service, to process your complaint/objection/application.

Tower Hamlets Council is the Data Controller.

We process your data in accordance with the General Data Protection Regulation (GDPR) and if you have any concerns the Council's Data Protection Officer can be contacted on

DPO@towerhamlets.gov.uk

Condition for Processing Personal Data

It is necessary for us to process your personal data (name, address, contact details), as a task carried out in the public interest, and more personal data such as health, personal and household circumstances as necessary for substantial public interest reasons, to assess and prioritise in compliance with a legal obligation or social protection law,

A delay in you providing the information requested may result in a delay in providing appropriate services.

How long do we keep your information?

We will only hold your information for as long as is required by law and to provide you with the necessary services. This is likely to be for six years after the case is closed. For further details, you can view our [Retention Schedule](#).

We may also anonymise some personal data you provide to us to ensure that you cannot be identified and use this for statistical analysis of data to allow the Council to effectively target and plan the provision of services.

Information sharing

Your personal information may be shared with internal departments or with external partners and agencies involved in delivering services on our behalf.

The Council has a duty to protect public funds and may use personal information and data-matching techniques to detect and prevent fraud, and ensure public money is targeted and spent in the most appropriate and cost-effective way. Information may be shared with internal services and external bodies like the Audit Commission, Department for Work and Pensions, other local authorities, HM Revenue and Customs, and the Police. This activity is carried out under Article 9(2)(b) of the GDPR, under social protection law.

We have a duty to improve the health of the population we serve. To help with this, we use data and information from a range of sources including hospitals to understand more about the nature and causes of disease and ill-health in the area. This data would normally be anonymised and never used to make decisions on a specific individual or family.

We will not transfer your data to non EEA territory and there are no automated decisions made with your data.

Your Rights

You can find out more about your rights on our [Data Protection Page](#) and how to complain to the Information Commissioner.

[REDACTED]

From: cuilan Fu [REDACTED] >
Sent: 19 July 2023 19:10
To: Health and Safety
Subject: Fwd: supporting documents for new application sent a few seconds ago

[REDACTED] iPhone

[REDACTED] :

发件人: cuilan Fu [REDACTED]
日期: 2023年7月19日 GMT+1 19:08:26
收件人: healthandsafety@towerhamlets.gov.uk
主题: 转发 : supporting documents for new application sent a few seconds ago

[REDACTED] iPhone

[REDACTED] :

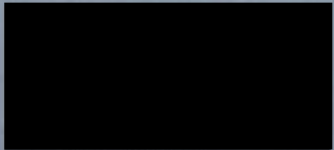
发件人: [REDACTED]
日期: 2023年7月19日 GMT+1 18:58:06
收件人: cuilan Fu [REDACTED]
主题: Fw: supporting documents for new application sent a few seconds ago

I hope everything is in order
I will phone your helpline to pay the fee.
Thank you
Cuilan Fu



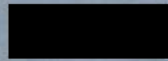
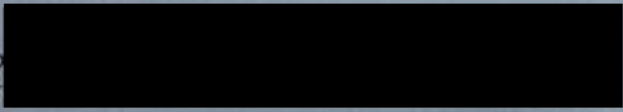
has achieved the following unit

Unit reference	Unit title	Level	Credit(s)
D/601/3559	Provide body massage	3	9



Chief Executive

Qualification Number
Certificate Number



PORTABLE APPLIANCE TESTING REPORT							Certificate Reference:	
(Electrical Equipment Testing)							Lib Test Spa	
DETAILS OF THE CLIENT								
Client:	Liby Thai Spa							
Address:	1 Whites Row London E1 7NF							
DETAILS OF INSPECTION ADDRESS								
Address:	1 Whites Row, London E1 7NF							
DETAILS OF THE CONTRACTOR RESPONSIBLE FOR THE TESTING								
Trading Title:	Fast PAT Testing London			Web:	www.fastpattestinglondon.co.uk			
Address:	[REDACTED]							
<i>For the inspection and testing of the electrical equipment;</i>								
Name:	[REDACTED]	Test Equipment Used:	Mettrel - MI3311		Telephone:	0208 6585 355		
Position:	Engineer		Serial:	no. 2298475				
EQUIPMENT DETAILS AND TEST RESULTS								
Asset ID:	Test Date:	Description:	Location:	Notes:	Retest Period:	Retest Date:	Status:	
00001	12/04/2023	PDQ Machine	Site	N/A	12 Months	12/04/2024	Pass	
00002	12/04/2023	Extension Lead	Site	N/A	12 Months	12/04/2024	Pass	
00003	12/04/2023	Phone	Site	N/A	12 Months	12/04/2024	Pass	
00004	12/04/2023	CCTV	Site	N/A	12 Months	12/04/2024	Pass	
00005	12/04/2023	CCTV	Site	N/A	12 Months	12/04/2024	Pass	
00006	12/04/2023	Router	Site	N/A	12 Months	12/04/2024	Pass	
00007	12/04/2023	Amplifier	Site	N/A	12 Months	12/04/2024	Pass	
00008	12/04/2023	IEC Lead	Site	N/A	12 Months	12/04/2024	Pass	
00009	12/04/2023	IEC Lead	Site	N/A	12 Months	12/04/2024	Pass	
00010	12/04/2023	IEC Lead	Site	N/A	12 Months	12/04/2024	Pass	
00011	12/04/2023	Fridge	Site	N/A	12 Months	12/04/2024	Pass	
00012	12/04/2023	Extension Lead	Site	N/A	12 Months	12/04/2024	Pass	
00013	12/04/2023	Adapter	Site	N/A	12 Months	12/04/2024	Pass	
00014	12/04/2023	Camera	Site	N/A	12 Months	12/04/2024	Pass	
00015	12/04/2023	Display Light	Site	N/A	12 Months	12/04/2024	Pass	
00016	12/04/2023	Display Light	Site	N/A	12 Months	12/04/2024	Pass	
00017	12/04/2023	Electric Chair	Site	N/A	12 Months	12/04/2024	Pass	
00018	12/04/2023	Pedicure	Site	N/A	12 Months	12/04/2024	Pass	
00019	12/04/2023	Adapter	Site	N/A	12 Months	12/04/2024	Pass	
00020	12/04/2023	Speaker	Site	N/A	12 Months	12/04/2024	Pass	
00021	12/04/2023	Heater	Site	N/A	12 Months	12/04/2024	Pass	
00022	12/04/2023	Heater	Site	N/A	12 Months	12/04/2024	Pass	
00023	12/04/2023	Washing Machine	Site	N/A	12 Months	12/04/2024	Pass	
00024	12/04/2023	Tumble Dryer	Site	N/A	12 Months	12/04/2024	Pass	
00025	12/04/2023	Kettle	Site	N/A	12 Months	12/04/2024	Pass	
00026	12/04/2023	Microwave	Site	0.51 Mw/cm ²	12 Months	12/04/2024	Pass	
								Total Items: 26
Fast PAT Testing London								

Thai Massage(Relaxing)

30 mins	-----	£ 35
45 mins	-----	£ 45
60 mins	-----	£ 55
90 mins	-----	£ 85

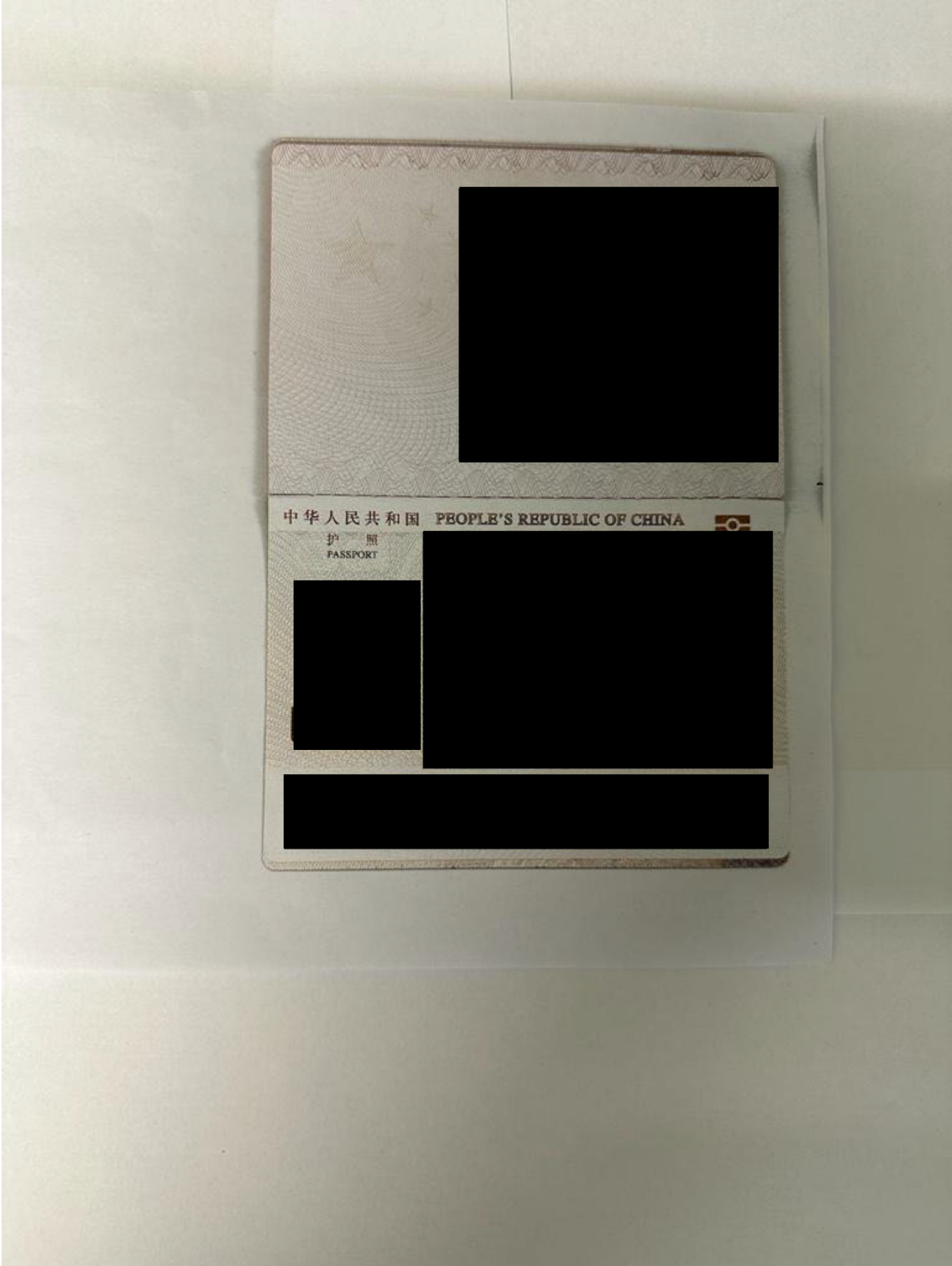
Thai Deep Hard Massage

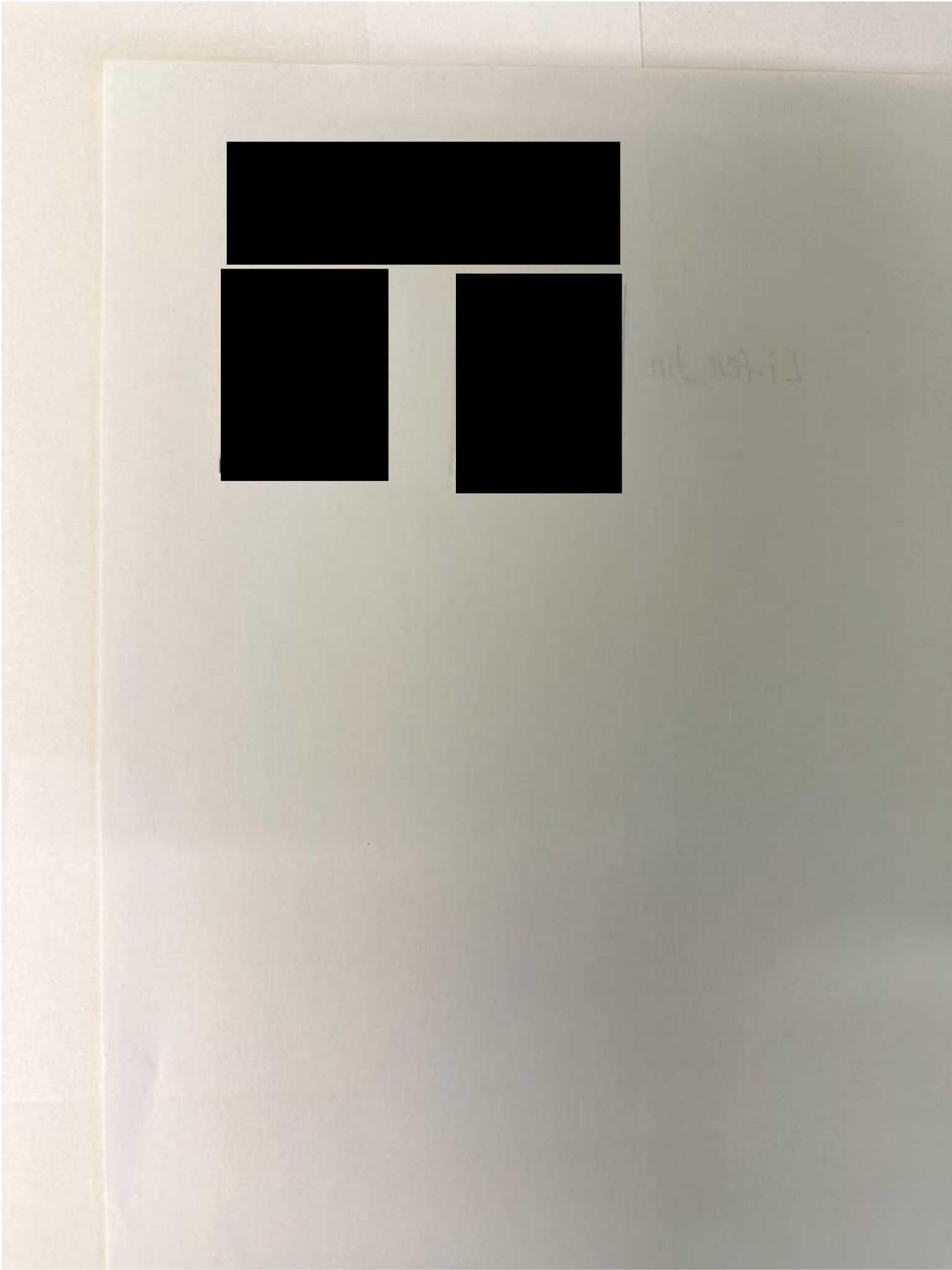
30 mins	-----	£ 40
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60 mins	-----	£ 60
90 mins	-----	£ 95

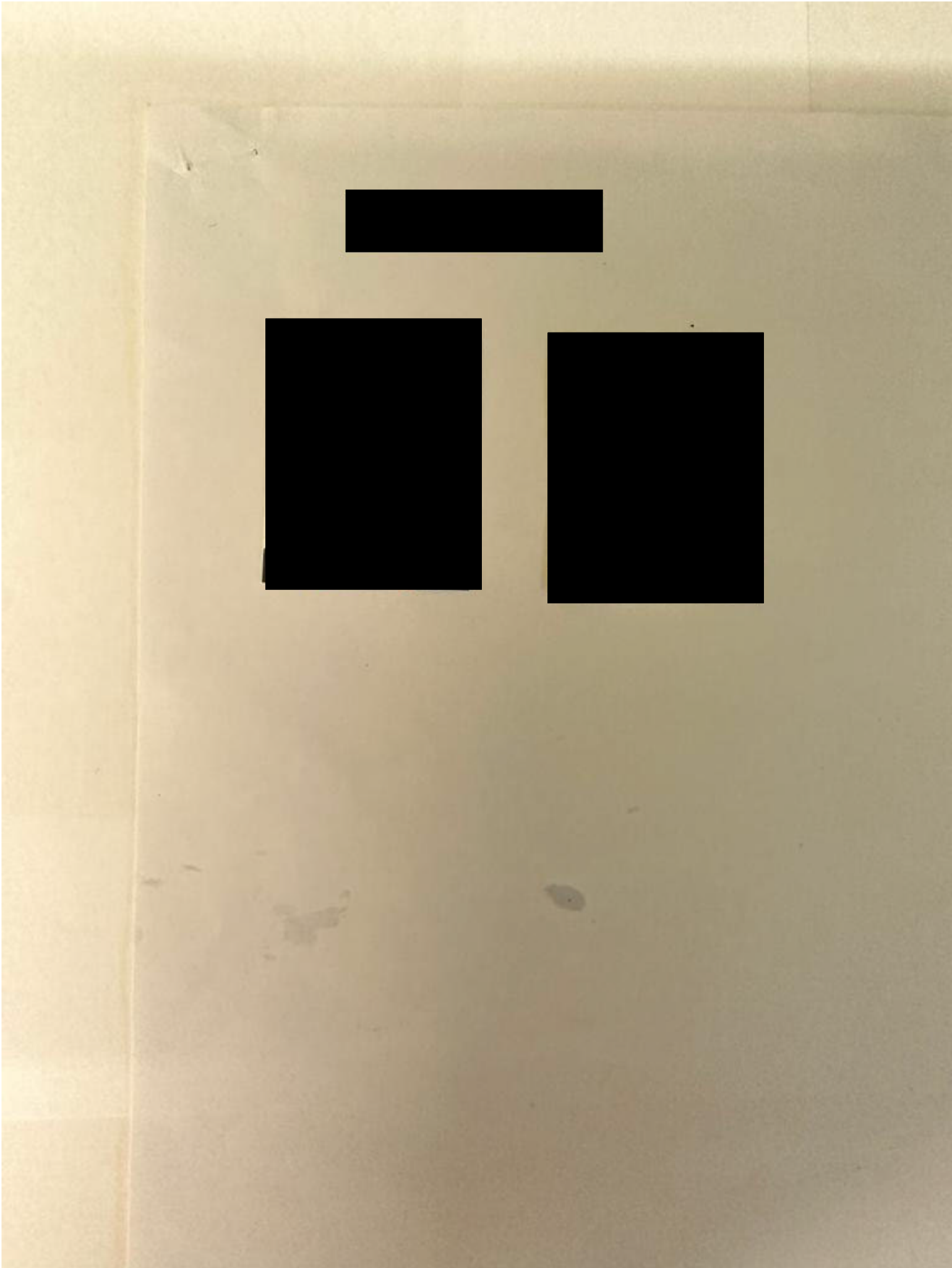
Foot Massage

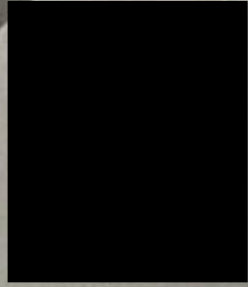
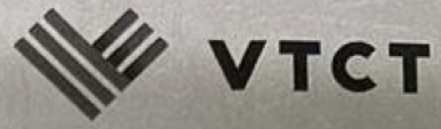
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45 mins	-----	£ 50









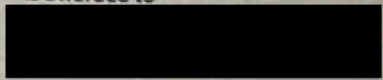


VTCT Level 3 Certificate in Thai Massage

Grade

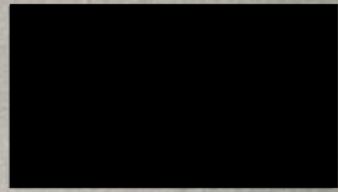
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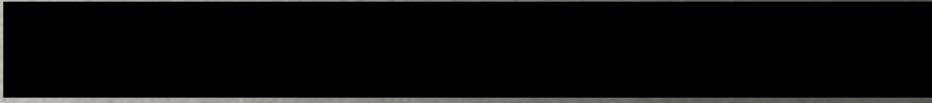


who attended

Fami Hair and Beauty Institute



The award of this qualification is based on the successful attainment of one or more components/units of credit as detailed on the accompanying transcript.



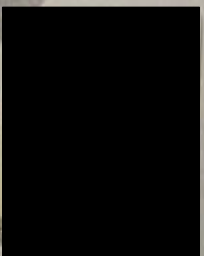
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European
Qualifications
Framework





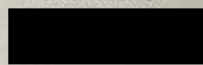
VTCT



VTCT Level 3 Certificate in Thai Massage

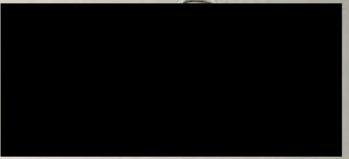
Grade
Pass

is awarded to

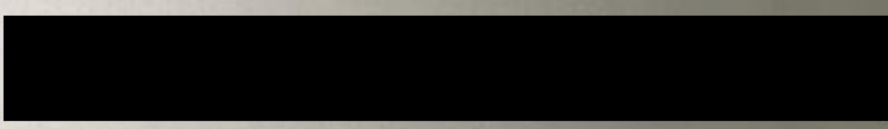


who attended

Fami Hair and Beauty Institute



The award of this qualification is based on the successful attainment of one or more components/units of credit as detailed on the accompanying transcript.

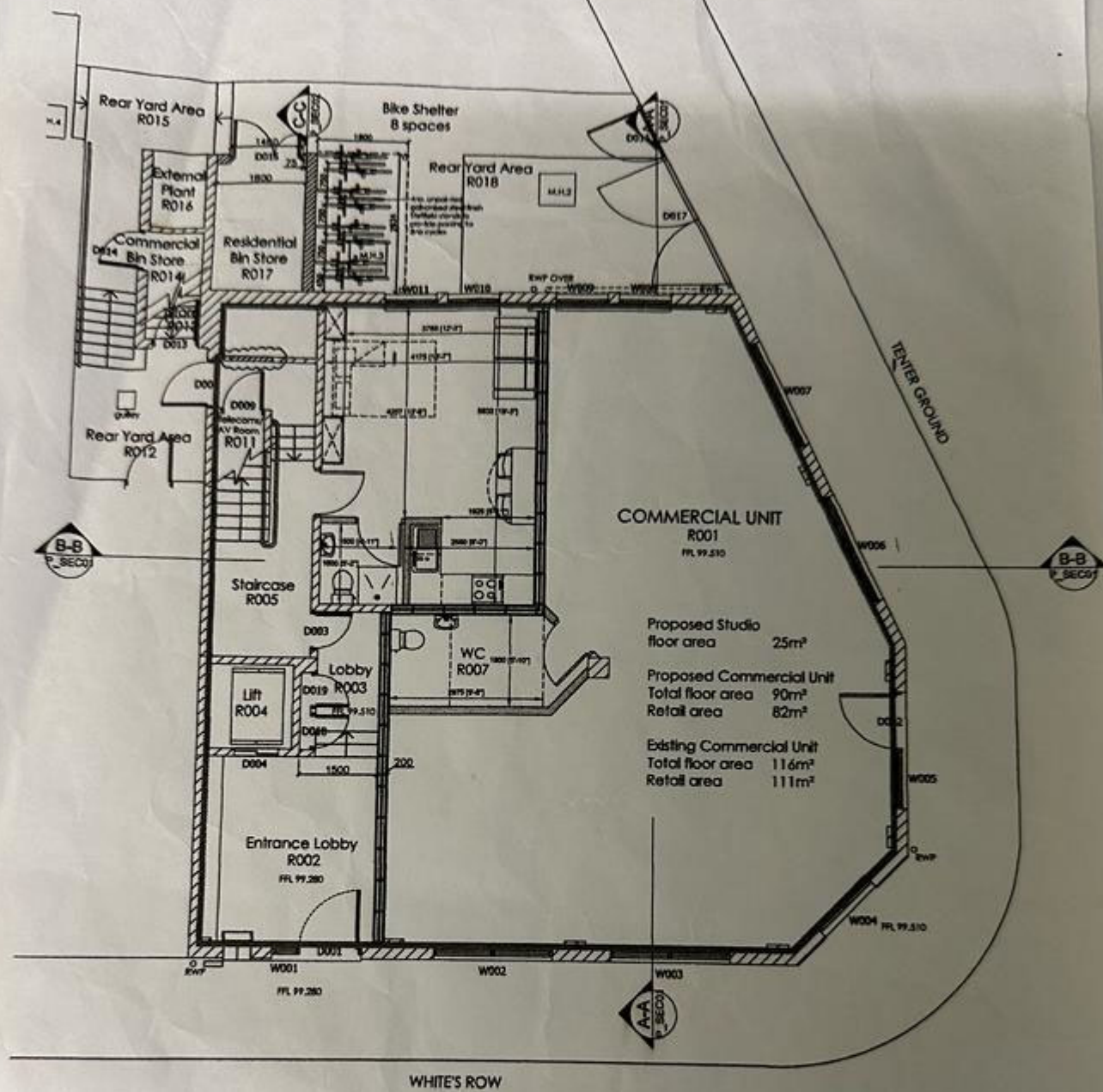


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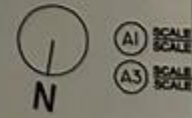


Full Name:	initials	Sex	Room Number:
1. Muscle stiff	5. Heart Problems	9. Eczema	
2. Back pain	6. High blood pressure	10. Skin problems	
3. Headache	7. Any allergies	11. Sciatica	
4. Stress Depression 8. Asthma			
Others:			
Therapeutist:	therapist:	Start Time:	
Date:	Treatment Time:		

Full Name:	initials:	Sex	Room Number:
1. Muscle stiff	5. Heart Problems	9. Eczema	
2. Back pain	6. High blood pressure	10. Skin problems	
3. Headache	7. Any allergies	11. Sciatica	
4. Stress Depression 8. Asthma			
Others:			
Therapeutist:	therapist:	Start Time:	
Date:	Treatment Time:		



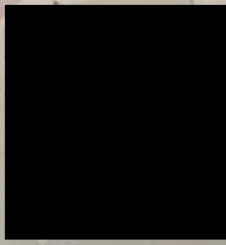
ement Plan



[REDACTED]

[REDACTED]

[REDACTED]



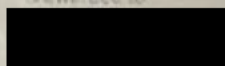
VTCT

VTCT Level 3 Certificate in Thai Massage

Grade

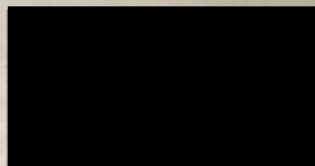
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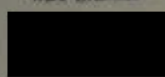
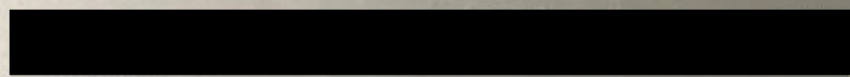


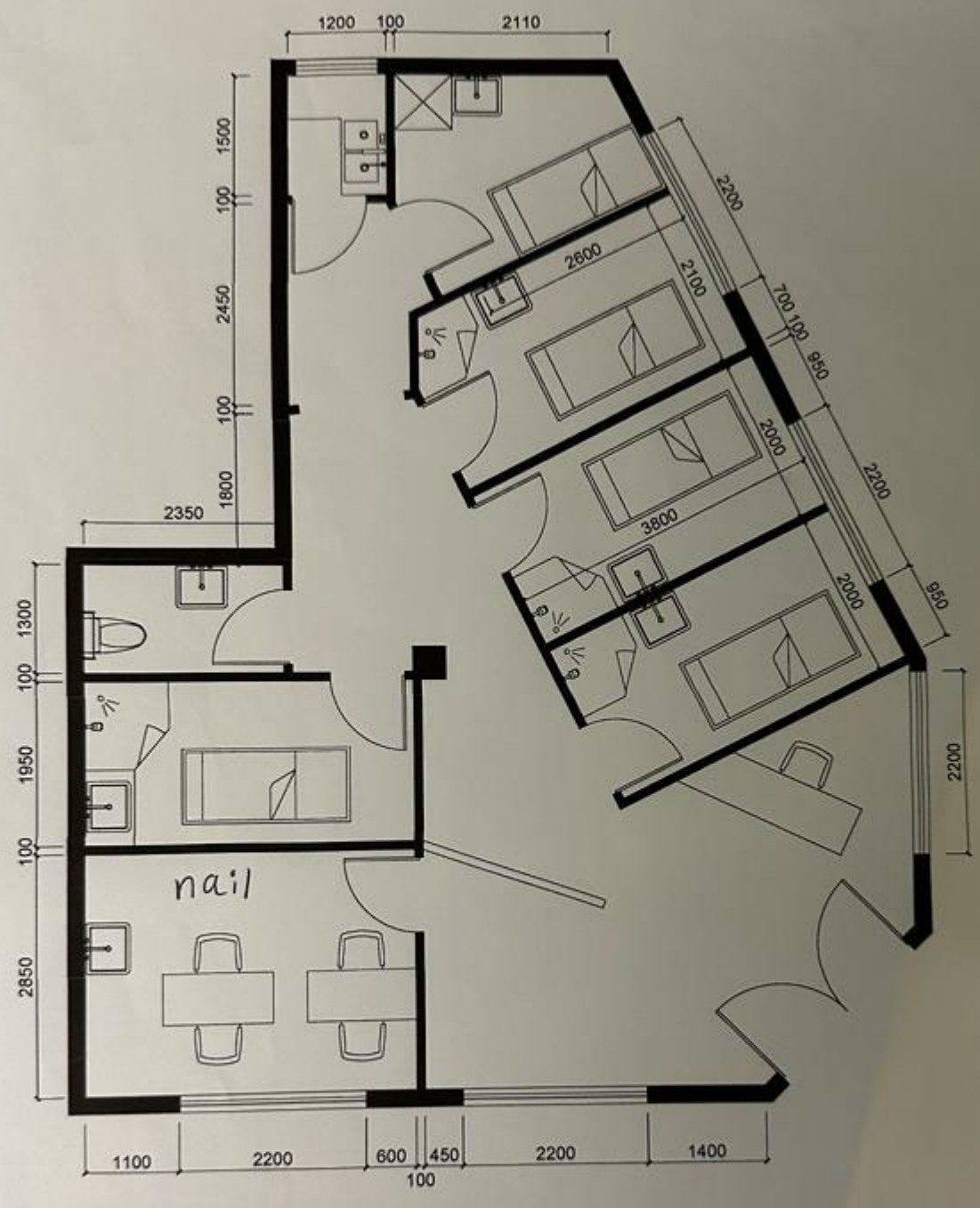
who attended

Fami Hair and Beauty Institute



The award of this qualification is based on the successful attainment of one or more components/units of credit as detailed on the accompanying transcript.







VTCT

VTCT Level 3 Certificate in Thai Massage

Grade

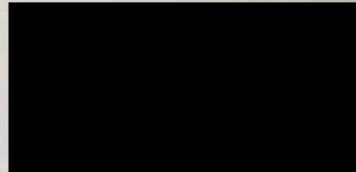
Pass

is awarded to



who attended

Fami Hair and Beauty Institute



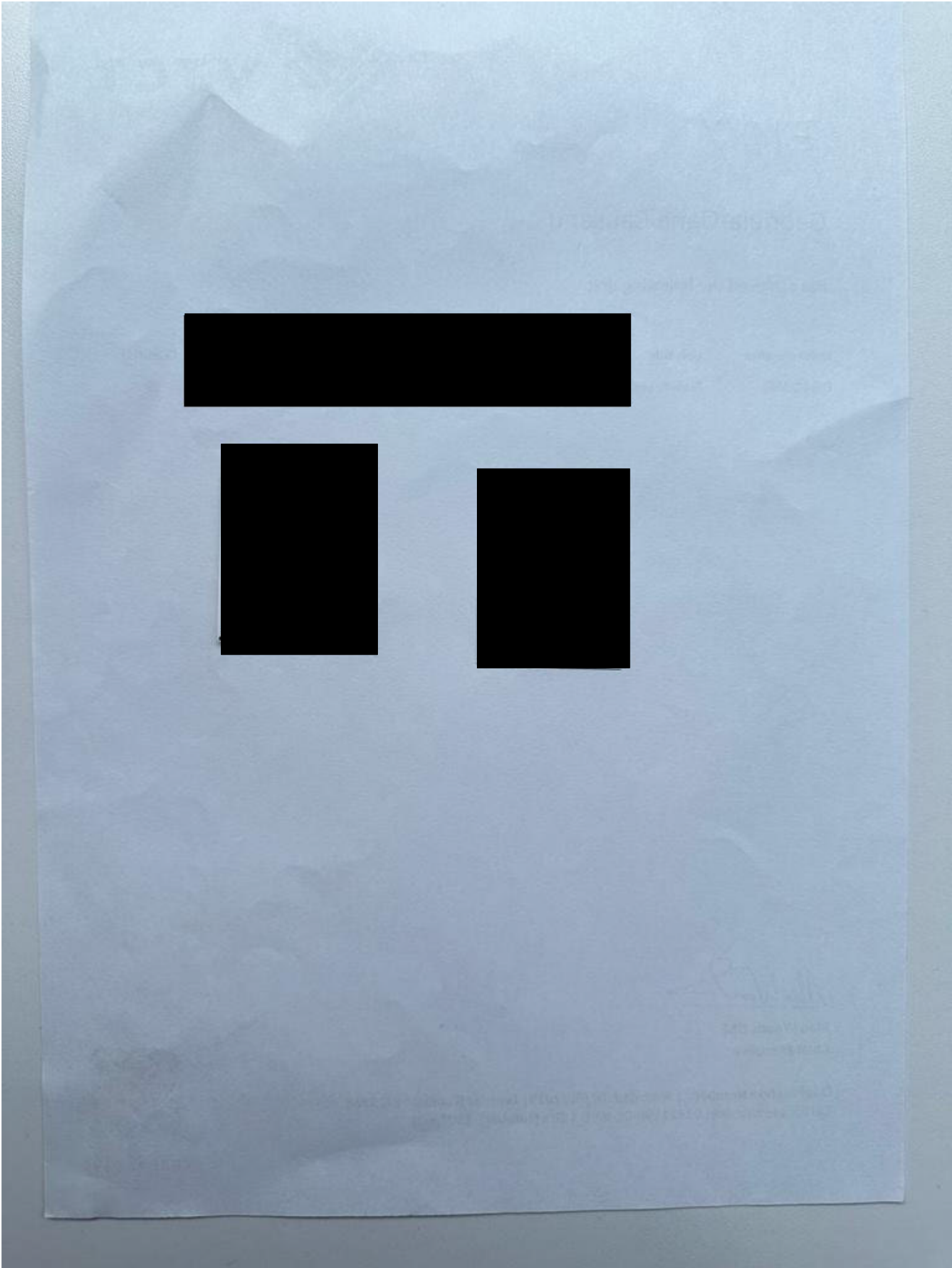
The award of this qualification is based on the successful attainment of one or more components/units of credit as detailed on the accompanying transcript.



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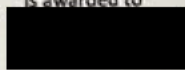




VTCT Level 2 Diploma in Beauty Therapy Studies

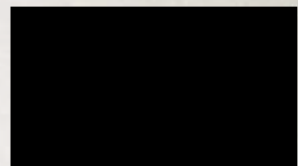
Grade
Pass

is awarded to



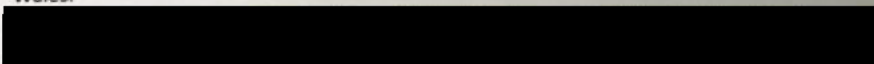
who attended

Fami Hair and Beauty Institute



The award of this qualification is based on the successful attainment of one or more components/units of credit as detailed on the accompanying transcript.

Qualifications Wales regulates this qualification where it is awarded to learners assessed wholly or mainly in Wales.



[REDACTED]

[REDACTED]

[REDACTED]

[Redacted]

(1971)

[Redacted]

[Redacted]



CERTIFICATE OF EMPLOYERS' LIABILITY INSURANCE

(Where required by regulation 5 of the Employers' Liability (Compulsory Insurance) Regulations 1998 (the Regulations), one or more copies of this certificate must be displayed at each place of business at which the policy holder employs persons covered by the policy)

Policy Number: [REDACTED]

1. Name of policy holder: [REDACTED]
2. Date of commencement of insurance: 12/02/2023
3. Date of expiry of insurance: 11/02/2024

We hereby certify that subject to paragraph 2:-

1. the policy to which this certificate relates satisfies the requirements of the relevant law applicable in Great Britain Northern Ireland and the Channel Islands or the Isle of Man (b); and
2. the minimum amount of cover provided by this policy is no less than £5 million (c);

Notes

- (a) Where the employer is a company to which regulation 3(2) of the Regulations applies, this certificate shall state in a prominent place, either that the policy covers the holding company and all its subsidiaries, or that the policy covers the holding company and all its subsidiaries except any specifically excluded by name, or that the policy covers the holding company and only the named subsidiaries.
- (b) Specify applicable law as provided for in regulation 4(6) of the Regulations.
- (c) See regulation 3(1) of the Regulations and delete whichever of paragraphs 2(a) or 2(b) does not apply. Where 2(b) is applicable, specify the amount of cover provided by the relevant policy.

Signed for and behalf of **American International Group UK Limited**

Alamy Boldrin

American International Group UK Limited is registered in England; company number 10737370. Registered address: The AIG Building, 58 Fenchurch Street, London EC3M 4AB. American International Group UK Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority (FRN number 781109). This information can be checked by visiting the FS Register (www.fca.org.uk/register).

Note: The information below this line does not form part of the statutory certificate. The Underwriters on whose behalf this certificate is issued require the following information to be entered by the issuing intermediary:

Name and address of issuing intermediary:

IPH Insurance Services (UK) LTD
IPH House
Stirling Way
Borehamwood
Hertfordshire
WD6 2BT

Tel: 020 (8) 905 2888
Fax: 020 (8) 207 2878
Email: info@iphinsurance.com
Registered in England No. 3640639
Authorised and regulated by the Financial Conduct Authority

AIGBCERT/202093

[REDACTED] iPhone



Bank Name:	[REDACTED]
Account:	[REDACTED]
Sort Code:	[REDACTED]



IBAN: GB03	[REDACTED]
SWIFTBIC:	[REDACTED]

Click to Pay

Click to Pay

THIS IS NOT A VAT INVOICE

Our Ref: [REDACTED]

PRO-FORMA INVOICE

Date: 27/07/2023

Cuilan Fu
[REDACTED]

Finance Department
Newsquest Media Group Ltd
1st Floor Chartist Tower
Upper Dock Street
Newport
South Wales
NP20 1DW
VAT Reg No: 667 8301 08

Cuilan Fu
[REDACTED]

[REDACTED]

Please quote [REDACTED] as your payment reference

Payment by BACS, CHAPS or Credit/Debit Card to Newsquest Media Group Ltd

Net Price	VAT	Total
£281.27	£56.25	£337.52
BALANCE DUE 27/07/2023		£337.52

Product	Classification	Start Date	End Date	Days / Inserts
Public Notice Online		03/08/2023	02/09/2023	31
East London Advertiser - 3x3 LILY THAI SPA	Other	03/08/2023	03/08/2023	1

Advert Preview

SPECIAL TREATMENT LICENCES

NOTICE GIVEN THAT Cuilan Fu Has applied to the London Borough of Tower Hamlets for Massage and Manicure. Licence(s) for the premises LILY THAI SPA, 1 WHITES ROW, LONDON E1 7NF. Anyone wishing to oppose the application must give notice in writing to David Tolley, Head of Environmental Health and Trading Standards, John Oslow House, 1 Ewart Place, London, E3 5EQ WITHIN THREE WEEKS specifying the grounds of opposition. Persons objecting to the grant of a licence must be prepared to attend in person at a hearing before a Committee of the Council.

Thank you for placing your notice with us.

APPENDIX 3

From: James Doherty
Sent: Tuesday, August 22, 2023 4:13 PM
To: [REDACTED]; Special Treatment Licensing <Special.TreatmentLicensing@towerhamlets.gov.uk>; Democratic Services <Team_DemocraticServices@Towerhamlets2.onmicrosoft.com>
Subject: Special Treatment License Application Lily Thai Spa 1 Whites Row London E1 7NF

London Local Authorities Act 1991

Re: Application for a Special Treatment Licence – Lily Thai Spa 1 Whites Row London E1 7NF

As this Authority received an application from you for the following treatments –
1) Massage.

The Licensing and Safety team of the London Borough of Tower Hamlets is making a representation objecting to the above application based on the following grounds:
Section 8 of the London Local Authorities Act 1991 states that one of the grounds for refusal of an application include the following –

. Due to historical issues of conduct and management at the premises I will be objecting to the license

Kind Regards

James Doherty
Health and Safety Officer
Licensing and Safety Team
Environmental Health and Trading Standards
Communities Directorate
4th Floor Tower Hamlets Town Hall
160 Whitechapel Road
London E1 1BJ

020 7364 1232
www.towerhamlets.gov.uk

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Communities Directorate

Date 02/10/2023

Lily Thai Spa
1 Whites Row
London
E1 7NF

Head of Environmental Health and Trading Standards:
David Tolley

4th Floor Tower Hamlets Town Hall
160 Whitechapel Road
London
E1 1BJ
Tel: 020 7364 1232
Fax: 020 7364 6901
Enquiries to:

Email: james.doherty@towerhamlets.gov.uk
www.towerhamlets.gov.uk

Dear Ms Fu,

London Local Authorities Act 1991

Special Treatments License Application Lily Thai Spa 1 Whites Row London E1 7NF

The Licensing and Safety team of the London Borough of Tower Hamlets is making a representation objecting to the above application based on the following grounds:

Under Section 8 (c) and (e) of the above Act

(c) persons concerned or intended to be concerned in the conduct or management of the premises used for special treatment could be reasonably regarded as not being fit and proper persons to hold such a license;

(e) the premises have been or are being improperly conducted.

The reason for the objection is that the premises has a history of offering services of a sexual nature. A previous licence for this premises was revoked by the Licensing Committee on the 14th July 2022 and that licence holder, Culian Fu, is now and was listed as a company director of Redbud London Ltd at Companies House on the latest application – see Appendix 5 Companies House Entry

Appendix 6 Revocation Minutes of 14th July 2022

Redbud London Ltd again applied for the special treatments license at the same address under the director Culian Fu but this was refused on the 4th October 2022 by the Licensing Committee on the grounds that the premises has an established history of offering sexual services – See Appendix 7

On the 23rd March 2019, Redbud (London) Ltd was convicted at Thames Magistrates Court of an offence under the London Local Authorities Act 1991 Section 14(2). This was due to the offering of services of a sexual nature was in breach of its special treatment licence condition.

One of the key licensing objectives of the Council is to ensure that it does not licence premises that might be a source of crime and disorder. The Council supports and assists with crime and disorder reduction by controlling those who manage premises open to members of the public and imposing conditions on relevant premises licences. Illegal activity has been proven to occur at the premises and the Licensing and Safety Team of the London Borough of Tower Hamlets are of the belief there is a likelihood of continuation and nuisance being

caused by reason of the conduct or management of the premises given all past and proven history of offering sexual services.

I visited the premises at 1 Whites Row E1 7NF on Mon 11th September at 15.00 and witnessed the shop to be open and offering massage.

The venue has 4 treatment rooms and one of these was closed, a member of staff confirmed that a person was receiving a massage.

Yours sincerely,

A rectangular box containing a handwritten signature in black ink, which appears to be 'JDH'.

James Doherty
Health and Safety Officer
Environmental Health and Trading Standards

Appendix 4

Agenda item

London Local Authorities Act 1991 Hearing to consider revoking the special treatment licence for Vanilla Thai Massage, 1 Whites Row, London E1 7NF

- [Meeting of Extraordinary, Licensing Committee, Thursday, 14th July, 2022 6.00 p.m. \(Item 2.3\)](#)

Minutes:

At the request of the Chair, Mr Amran Ali, Health & Safety Officer Environmental Health Officer, introduced the report seeking a revocation of the special treatment licence for Vanilla Thai Massage, 1 Whites Row, London E1 7NF. He explained that the Committee is recommended to consider revocation of the licence on the basis that the business was found to be offering services of a sexual nature. It was noted on 15th & 29th October 2021 test purchases were carried out by professional surveillance company and found that services of a sexual nature was being offered by the therapist and the statement of the test purchaser can be found on page 180 of the agenda.

Mr Ali pointed out that when businesses are selected for the test purchasing exercise the Council appoints a professional surveillance company and provides a list of the premises to the company and that it was the surveillance company that appoint individuals to go to the premises at their own time within a time period to conduct the visit and there is no information provided to the Council Officers beforehand as to which premises they're going to and on what day. It was also noted that a follow up compliance visit was carried out on the 27th January 2021 by Officers from the Council, two massage therapists were present at the premises one of whom was not listed as a therapist nor any qualifications certificates were provided and this was a breach of condition 6 of the standard conditions.

Mr Ali informed the Committee that Ms Cheung Lai Kwan's (Premise Licence Holder) Legal Representative had been in contact with him and had informed him that his client had been in Hong Kong since December 2009 and a copy of the e-mail can be seen on page 7 of the supplemental agenda pack. In the e-mail the solicitor representing the licensee stated that she was in December since 2019 and currently still in Hong Kong, he also stated that following the findings of the test purchases she had decided to sell the business and the business was sold on the 11th of April 2022. The Legal Representative since then had sent another email today to confirm that the licensee now wishes for her licence to be cancelled. Mr Ali explained that there was insufficient time to process that request hence why this report has been brought to the Committee with a recommendation to revoke the licence.

Mr Ali concluded that such sexual services do resemble services of prostitution and can often be linked with other criminal activities such as human trafficking, exploitation of vulnerable females, and money laundering, as well as giving rise to an increased risk of spreading infectious diseases. These activities risked tarnishing the reputation of Tower Hamlets.

There were no questions from Members.

There were no other interested parties present to make a representation. Therefore the Chair announced that the Committee would deliberate after the meeting and the decision would be sent out in writing.

DECISION

The Licensing Committee considered an application by the Licensing and Safety Team seeking the revocation of the special treatment licence held by Cheung Lai Kwan in respect of Vanilla Thai Massage, 1 White's Row, London, E1 ("the Premises"). The basis of the application was that two test purchases carried out in October 2021 had resulted in sexual services being offered by therapists.

The Committee was also aware of correspondence between the Licensing and Safety Team and the licence holder's solicitor which stated, among other things, that Ms. Kwan had sold the business, that she had been in Hong Kong since December 2019, that she was not intending to return to the UK in the foreseeable future, and that she has no further interest in the business. The Committee was advised that this did not meet the requirements of the London Local Authorities Act 1991 for a formal request to cancel.

The Committee heard from Mr. Ali, who outlined the test purchases and the reasons why revocation was sought. The Premises were being improperly conducted, the activity alleged was tantamount to prostitution, such offences were often linked to other criminal activity, and the perpetuation of these activities tarnished the Borough's reputation.

The licence holder did not attend. The Committee noted the correspondence submitted on her behalf.

The Committee was satisfied as to the evidence of the test purchasers, which was in the agenda packs and which amounted to a breach of conditions 7B and 9 of the Council's standard conditions which apply to all special treatment licences. In the absence of any representations from the licence holder (and noting in any event that she appears to no longer be involved in the business) and given her long absence during which she cannot have been exercising proper control, the Committee was satisfied that it was appropriate to revoke the licence on the basis of section 8(c) and 8(e) of the London Local Authorities Act, namely that the persons concerned in the conduct or management of the premises could be reasonably regarded as not being fit and proper to hold such a licence, and that the premises have been or are being improperly conducted.

Accordingly, the Committee unanimously;

RESOLVED

That the **Revocation** of the special treatment licence for Vanilla Thai Massage, 1 White's Row, London, E1 7NF be **GRANTED**.

Appendix 5

Hearing to consider refusal to grant a special treatment licence for Vanilla Thai Massage, 1 Whites Row, London E1 7NF

- [Meeting of Licensing Committee, Tuesday, 4th October, 2022 6.30 p.m. \(Item 2.1\)](#)

Minutes:

At the request of the Chair, Mr Kamal Miah, Environmental Health Officer, introduced the report which was seeking a refusal to grant a special treatment licence for Vanilla Thai Massage, 1 Whites Row, London E1 7NF. He explained the reason for the objection and gave a brief history of the premises.

It was noted that Redbud (London) Ltd previously held a special treatment licence which was granted on 23rd March 2016 and renewed annually until 14th March 2019 when its renewal application was refused by Licensing Committee for offering services of a sexual nature. Then on the 23rd March 2019, Redbud (London) Ltd was convicted at Thames Magistrates Court of an offence under the London Local Authorities Act 1991 Section 14(2). This was due to the offering of services of a sexual nature in breach of its special treatment licence conditions.

It was further noted that on the 16th October and 29th October 2021, test purchases were carried out by a professional surveillance company and found services of a sexual nature were being offered during the massage treatment on both occasions. Ms. Kwan was the licence holder at this time. Ms Cheung Lai Kwan's special treatment licence was revoked by Licensing Committee on the 14th July 2022. She was listed as a director of Redbud (London) Ltd at the time of the test purchases.

Mr Miah also highlighted that the two massage therapists listed in the new application made by Redbud (London) Ltd are the same therapists listed under the previous licence held by Ms Kwan at the test purchases. For these reasons, the Licensing and Safety Team had concerns that the premises has been operated improperly. Furthermore, the proposed licence holder, Redbud (London) Ltd, cannot reasonably be regarded as fit and proper to hold a special treatment licence given the previous recent conviction for breaches of the London Local Authorities Act 1991 for similar issues that occurred in October 2021.

Members then heard from Mr Robert Sutherland representing the Applicant Ms Cui Lan Fu. He stated that nothing said by Mr Miah was being disputed. He referred to the supporting documents submitted which set out the statements setting out the circumstances for which the application had been applied for. He explained that the applicant had acquired the company name in order to take over the premises and in turn change company ownership. He explained that the applicant has had no history with the premises, no history with the previous operation of the business or the previous operators under Redbud London Ltd.

Mr Sutherland acknowledged the fact that there may be concerns in relation to this particular Applicant because of the history of the premises and therefore asked the Committee to consider granting a licence for a short period of three months to enable Ms Fu to make an application to transfer that licence into her own personal name or into another company formally separating herself from Redbud Ltd. This would also enable officers to consider Ms Fu's application in view of her experience and good record she operates in her other premises.

Mr Sutherland assured the committee that Ms Fu would seek to operate at this particular premises with high standards and ensure that allegations to which Mr Miah refers to doesn't happen again. Ms Fu intends to put in rigorous checks and balances to ensure this doesn't happen again. As well as this a detailed document has been drafted which sets out the requirements that expects from her therapists with regards to their experience and also a declaration that makes it very clear that they can't be offering and shouldn't be offering any sexual services. The document also gets therapists to confirm that they have not been arrested or convicted or charged or investigated in any acts in relation to prostitution or offering any services of sexual services. This was in hope that any therapist would be discouraged from doing such acts if it's in the form of a contract that they're going to enter into.

Mr Sutherland also highlighted the fact that the premises will display signage around the premises making it clear that if a customer is offered sexual services and if it is reported then the money for the service initially provided would be refunded. This would be addressing the problem directly and making it clear that such activity would not be tolerated at the premises. It was also noted that Ms Fu would also look to appointing her own mystery shopper which again will provide some checks and balances to ensure the quality of services are maintained but also sexual services are not being offered without her knowledge.

Mr Sutherland concluded by urging Members to grant the licence for up to three months in order for the licence to be transferred into Ms Fu's name or into another acceptable company name and within that space of time she will be able to re-establish the operation of the premises.

In response to questions, it was noted;

- That the applicant was not involved or aware of any wrong doings at the premises before taking over the premises.
- The applicant was only made aware of the allegations when objections were raised by Council Officers and she was contacted by Democratic Services for the hearing.
- Mr. Miah was asked why it had taken until now before these allegations were brought to Ms. Fu's attention. He explained that the service had a number of cases to investigate, not just this one, and those took time. Evidence needed to be obtained and lines of enquiry pursued and it took a considerable period of time to be able to put cases together for either Committee or for referring to Legal Services. He confirmed that the case had been brought to the Committee within an appropriate time frame.

At this juncture, Mr Jonathan Melnick, Legal Advisor to the Committee, pointed out that Councillor Rebekha Sulthana had left the meeting for a short while during the submissions for this application and she was therefore advised that she could not

participate in the decision making for this particular application during deliberations. However, she could remain and participate for the rest of the meeting.

Concluding remarks were made by both parties.

Decision

The Licensing Committee considered an objection to an application by Redbud (London) Ltd. for a new special treatment licence (MST licence) in respect of Vanilla Thai Massage, 1 White's Row, London, E1 ("the Premises"). The application had been objected by the Licensing Authority on the basis that there was a history of sexual services having been offered by therapists at the Premises.

Kamal Miah, on behalf of the Licensing Authority, explained his objection. The company had previously held an MST licence from March 2016 until March 2019. In March 2019 the company and its then-director were convicted of offences under s.14 of the London Local Authorities Act 1991 for breaches of licence conditions, which included therapists offering sexual services. A renewal application had been refused in March 2019.

An MST licence had subsequently been issued to Cheung Lai Kwan. On 16th and 29th October 2021, test purchases were carried out at the Premises. On both occasions the therapist carrying out the massage had offered the test purchaser sexual services. Ms. Kwan was at this time the director of Redbud (London) Ltd. The licence was subsequently revoked at a Licensing Committee hearing on 14th July 2022. Given the history, he was of the view that the Premises had been or were improperly conducted, that the applicant could reasonably be regarded as not fit and proper to hold a licence, and that the applicant had been convicted of an offence under the 1991 Act in the five years immediately preceding the application.

Robert Sutherland addressed the Committee on behalf of Ms. Fu, the sole director of the company. There was no dispute as to the history. The reason the application had been made in the company name was that the company held the lease. Ms. Fu had taken over the company in April 2022 and she had done so for administrative convenience, since it would mean that the lease of the Premises did not need to change hands. She had no history with the Premises or the previous operators.

Although the company was the same, its controlling mind was not. He submitted that if the Committee had a concern then one option was to grant the licence for a short period of time, perhaps three months, to allow the authority to be satisfied as to compliance and also to allow for the licence to be transferred to Ms. Fu personally or into another company name. The Committee was told that she operated other premises without incident.

The Premises offered to change its name to Bamboo Thai, to dispel any association with the former operators. The therapists previously working at the Premises would not be employed and she would place signage to make clear that sexual services would not be on offer.

Despite the apparent change in ownership, the Committee's concerns were not assuaged. There was a history of sexual services at the Premises, as evidenced by test purchases. To date, the premises had been licensed to two entities; the company and to Ms. Kwan. Sexual services had been offered while under the management of both. Ms. Kwan was not a director of the company at the time of the first test purchase, having been appointed as director in December 2019. Given that one change in ownership or management had apparently not changed matters, the Committee was unable to give any real weight to Ms. Fu's assurances that she would not operate in the same way.

It also appeared to the Committee that Ms. Fu had not carried out sufficient due diligence before taking over the company. Had she done so, it might be that she would have been aware of the history and would not have taken over the Premises.

The Committee also considered there to be a risk of previous clients returning to the Premises in order to obtain sexual services.

There was no dispute that the company had been convicted of a criminal offence in March 2019. The Committee considered the suggestions of signage and a shorter period. The former gave no comfort since the offer of sexual services was already prohibited by standard conditions; the latter was not appropriate because it would not address the concerns of the previous history and it would not be a realistically long period in which to assess compliance. A longer period was considered but that imposed a burden on the Authority to monitor compliance. Ultimately, nothing that the Committee had heard gave it sufficient confidence that the Premises would be operated in strict compliance with the conditions having regard to the history.

The Committee was therefore satisfied that it was appropriate to refuse the application on the basis of section 8(c), 8(e), and 8(l), of the London Local Authorities Act 1991, namely that the persons concerned in the conduct or management of the premises could be reasonably regarded as not being fit and proper to hold such a licence, that the premises have been or are being improperly conducted, and that the applicant has within five years immediately preceding the application been convicted of an offence under the London Local Authorities Act 1991.

Accordingly, the Committee made a majority decision;

6 Against

1 For

RESOLVED

That the application for a special treatment licence for Redbud (London) Ltd. in respect of Vanilla Thai Massage, 1 White's Row, London, E1 7NF be **REFUSED**.

Appendix 6

REDBUD (LONDON) LIMITED

Company number **09636831**

[Follow this company](#) [File for this company](#)

Filter officers

Filter officers Current officers

Officers: 4 officers / 3 resignations

[FU, Cuilan](#)

Correspondence address

1 Whites Row, Spitalfields, London, England, E1 7NF

Role **ACTIVE**

Director

Date of birth

June 1968

Appointed on

6 April 2022

Nationality

Chinese

Country of residence

England

Occupation

Director

APPENDIX 7

LONDON BOROUGH OF TOWER HAMLETS

MASSAGE AND SPECIAL TREATMENT LICENCE CONDITIONS

The COUNCIL of the LONDON BOROUGH OF TOWER HAMLETS, under the provisions of LONDON LOCAL AUTHORITIES ACT 1991, hereby authorise the person(s) or company named in the schedule to carry on, up to and including an establishment for the giving of massage or special treatment specified in the schedule at the address and in the trade name or style or title so specified subject to the following conditions:-

1. The establishment shall be carried on only for the treatment or business and in the trade name or style or title specified in this licence and at the address mentioned herein.
2. All notices and advertisements issued by or on behalf of the establishment shall bear the trade name or style or title aforesaid and the name of individual assistants shall not be given in such notices and advertisements.
3. The licensee shall at once notify the Council in writing addressed to the Environmental Health Commercial Team Manager, 4th Floor Tower Hamlets Town Hall 160 Whitechapel Road London E1 1BJ, of any change in the name or private address of the licensee or in the treatment afforded or the nature of the business carried on at the establishment.
4. Except with the written consent of the Council, the licensee shall not employ in the conduct of the establishment any person (a) whose licence has been revoked or to whom a licence has been refused on the ground that such person is unsuitable to hold a licence to carry on an establishment for massage or special treatment, or (b) who is unsuitable to be so employed on the ground that misconduct in connection with the employment of such person in an establishment for massage or special treatment has been proved to the satisfaction of the Council; and, except with such consent, the licensee shall not allow or permit any such person to be directly or indirectly interested in the business carried on at the establishment.
5. The licensee, if a company within the meaning of the companies Act, 1948, or any Act amending the same shall forthwith notify the Council in writing of any change in the constitution of the directorate of such company during the currency of this licence
6. All treatments shall be given only by persons approved by the Council or, provided that the written consent of the Council has been obtained, under the personal supervision of a person approved by the Council.
7. The following treatments shall, unless the consent of the Council in writing has otherwise been obtained, only be permitted by a qualified physiotherapist in accordance with the directions of a registered medical practitioner with specific reference to the client to whom the treatment is to be given:-
Massage for curative purposes, long and short wave diathermy; ultra-sonic treatments; treatment of moles, ultra-violet ray treatment and electro-sleep therapy
8. No instrument, apparatus or equipment shall be used in the establishment without the prior written consent of the Council.

9. The licensee shall at all times take reasonable precautions to ensure the safety of their clients when on the establishment.
10. The Licensee shall ensure that with exception of those persons receiving treatment in accordance with the conditions of this licence all clients present in any part of the establishment shall be decently and properly attired and separate changing accommodation for males and females shall be provided.
11.
 - (i) The walls and ceilings of any treatment room or waiting room shall be maintained in a sound structural and clean condition and the surfaces shall be such as to facilitate easy cleansing.
 - (ii) There shall be provided in every treatment room suitable floor covering which shall be such as to facilitate easy cleansing.
 - (iii) There shall be adequate light and ventilation to any treatment or waiting room either by natural or artificial means.
 - (iv) There shall be provided in every treatment room a suitable wash-hand basin or basins provided with an adequate supply of hot and cold water.
 - (v) There shall be provided, in respect of a wash-hand basin, soap, a nailbrush and a supply of disposable towels or a clean towel available at all times.
 - (vi) There shall be provided in every treatment and waiting room suitable and sufficient means for heating and a reasonable room temperature shall be maintained.
 - (vii) Where it is intended that more than one person shall be treated in a room, suitable screening shall be provided to maintain privacy.
 - (viii) There shall be provided in respect of every establishment sanitary accommodation to the standard laid down in regulations made under the relevant registration such sanitary accommodation to be available to and readily accessible for clients.
 - (ix) There shall be provided proper means for securing the cleanliness of all instruments, towels and materials and equipment used in connection with the establishment.

Further condition to be included in appropriate cases:-


12. Unless otherwise expressly permitted by the Council when treatment is given or is being received to any part of the body other than the neck and head or feet and legs below the knee or hands and arms and is not being so given by a fully qualified physiotherapist or other person entered on the register of the appropriate professional organisation whose qualifications have been approved by the Council, the treatment may be given only to persons of the same sex as the person giving the treatment and persons of the opposite sex shall not be present.

N.B.

- (I) The licence is not transferable either as regards the person to whom, to the premises in respect of which, it is granted.
- (II) The licensees shall on application for renewal of their licence submit to the Council a certificate signed by a competent electrician certifying the safety of all electrical equipment and apparatus used within the terms of the licence.

SCHEDULE

Name, trade name, style Or title and address	Full name of licensee	Treatments authorised
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<p>Non-Executive Report of the:</p> <p>Licensing Committee</p> <p>26th October 2023</p>	 <p>TOWER HAMLETS</p>
<p>Report of: David Tolley, Head of Environmental Health and Trading Standards</p>	<p>Classification: Unrestricted</p>
<p>London Local Authorities Act 1991 Hearing to consider refusal to grant a special treatment licence for Thai Garden Massage Therapy, 35 Artillery Lane, London E1 7LP</p>	

Originating Officer(s)	James Doherty, Health & Safety Officer, Licensing and Safety
Wards affected	Spitalfields and Bangla Town

1. EXECUTIVE SUMMARY

Proposed licence holder:	Thai Garden Ltd
Name and Address of Premises:	Thai Garden Massage Therapy 35 Artillery Lane, London E1 7LP
Licence sought:	Special Treatment Licence under The London Local Authorities Act 1991
Objector:	Mehboob Ahmed, Health & Safety Officer, Licensing and Safety Team

2. RECOMMENDATIONS

- 2.1 The Licensing Committee is recommended to consider the request to refuse the grant of the special treatment licence and then adjudicate accordingly.

3. DETAILS OF THE REPORT

- 3.1 This is a report by the Licensing and Safety Team to object to the application for the grant of a new special treatment licence for Thai Garden Massage Therapy, 35 Artillery Lane, London E1 7LP. The application states the treatments to be provided is Massages. The application form and supporting documents supplied by applicant can be found in **Appendix 1**.

- 3.2 A licence from the Council is required for the use of a premises as an establishment for special treatments. An establishment for special treatment is defined in the Act as any premises in the borough used, intended to be used or represented as being used for the reception or treatment of persons requiring massage, manicure, acupuncture, tattooing, cosmetic piercing, chiropody, light, electric or other special treatment of a like kind or vapour, sauna or other baths.
- 3.2.1 The application has been consulted on in accordance with the London Local Authorities Act 1991 and Tower Hamlets Regulations made under 10(1) of the Act.

This has included:

- a) A notice at the premises displayed by the applicant during the required period.
- b) A press advert placed in The East London Advertiser on 24th August 2023 by the applicant. This can be found at **Appendix 2**
- c) The application being sent to the Police and London Fire Brigade on 14th August 2023.

Objection

- 3.3 Mehboob Ahmed Health and Safety Officer, Licensing and Safety Team has objected to the granting of this application. This objection has already been made available to the applicant. The objection is due to the following reasons, and can be found in **Appendix 3**:
- The premises has a history of being improperly conducted because it has previously been found offering services of a sexual nature. This has resulted in Council revoking a previous licence on 14th July 2022. This printed decision for this hearing are attached to the objection in appendix 3.
 - Premises found appearing to provide special treatments without a licence (during application consultation period). Please see the onsite report and PACE Notebook entry attached to the objection in appendix 3.

4. Legislative provisions

- 4.1 Licences are granted subject to standard conditions.
- 4.2 Those Standard Conditions of the London Borough of Tower Hamlets were made under the London Local Authorities Act 1991, Section 10(1). It is the duty of any licence holder to be aware of and abide by those conditions. A blank copy of the standard conditions is exhibited as **Appendix 4**.
- 4.3 Under section 8 of the London Local Authorities Act 1991 the Council may refuse to grant a licence on the following grounds:

- (a) the premises are not structurally suitable for the purpose;
- (b) there is a likelihood of nuisance being caused by reason of the conduct, management or situation of the premises or the character of the relevant locality or the use to which any premises in the vicinity are put;
- (c) the persons concerned or intended to be concerned in the conduct or management of the premises used for special treatment could be reasonably regarded as not being fit and proper persons to hold such a license;
- (d) the persons giving the special treatment are not suitably qualified;
- (e) the premises have been or are being improperly conducted;
- (f) the premises are not provided with satisfactory means of lighting, sanitation and ventilation;
- (g) the means of heating the premises are not safe;
- (h) proper precautions against fire on the premises are not being taken;
- (i) they are not satisfied as to the safety of equipment used in the special treatment or as to the manner in which the treatment is to be given;
- (j) they are not satisfied as to the safety of the special treatment to be given;
- (k) satisfactory means of escape in case of fire and suitable means for fighting fire are not provided on the premises;
- (l) the applicant has, within the period of five years immediately preceding the application to the borough council, been convicted of an offence under this Part of this Act.

5. EQUALITIES IMPLICATIONS

7.1 There are no equalities implications.

8. OTHER STATUTORY IMPLICATIONS

8.1 Best Value implications: There are no best value implications.

8.2 Environmental considerations: There are no environmental implications.

8.3 Crime reduction: One of the key licensing objectives of the Council is to ensure that it does not licence premises that are liable to be a source of crime and disorder. The Council supports and assists with crime and disorder reduction by controlling those who manage premises open to members of the public and

imposing conditions on relevant premises licences. Illegal activity has been proven to occur at the premises.

8.4 Safeguarding: There are no proven safeguarding impacts; however, premises that are managed in this way may employ underage persons or vulnerable adults. Therefore, there may be a positive safeguarding impact.

8.5 Risk Management: The Council will be at risk of legal challenge if its processes are not transparent and evidentially based.

9. COMMENTS OF THE CHIEF FINANCE OFFICER

9.1 There are no material financial implications arising from the recommendation. If the special treatment licence is not granted, the council will forego the license income and this will be managed within existing budget provision.

10. COMMENTS OF LEGAL SERVICES

10.1 Section 6 of the London Local Authorities Act 1991 ("the Act) requires that any premises to be used for special treatments is licensed ("a special treatment licence") by the Council. Special treatment covers a wide range of activities including body piercing, tattooing, acupuncture, massage, and sauna.

10.2 The application process for a special treatment licence is not prescribed in statute and may be (but need not be) the subject of regulations made by the Authority under s.7(4) of the Act. The application must be sent to the Commissioner of Police and to the London Fire Brigade, both of whom may object within 28 days. The Act expressly allows for late representations to be considered, at the Authority's discretion. Any other person may nonetheless object to the application.

10.3 As set out in paragraph 4 above, there are a number of statutory reasons upon which the Authority may refuse to grant a special treatment licence. These reasons include that:

- the persons concerned or intended to be concerned in the management of the premises could be reasonably regarded as not being fit and proper persons to hold such a licence (s.8(c));
- the premises have been or are being improperly conducted (s.8(e));
- the applicant has, within the five years immediately preceding the application, been convicted of an offence under Part II of the Act (s.8(l)).

10.4 S.10 gives an Authority power to make regulations providing for standard conditions that will be deemed to apply to all licences granted under the Act, unless expressly amended or excluded. This power is in addition to the general power to impose appropriate conditions to individual licences under s.6.

10.5 Section 149 of the Equality Act 2010 requires the authority, in the exercise of its functions, to have due regard to the need to eliminate discrimination, harassment, victimisation and any other conduct prohibited by the 2010 Act, to

advance equality of opportunity between persons who share a relevant protected characteristic and those who do not, and to foster good relations between those who share a relevant protected characteristic and those who do not. The relevant protected characteristics are age; disability gender reassignment; pregnancy and maternity; race; religion or belief; sex; sexual orientation. Members are required to have regards to the Act when making their decision.

11. APPENDICES

Appendix 1	Application form and supporting documents
Appendix 2	Newspaper Advert – Public notice
Appendix 3	Objection letter and supporting evidence (including: Printed Licensing Committee Decision – 14 th July 2022 and Onsite Report/Pace Notebook entries).
Appendix 4	Copy of standard conditions

Local Government Act, 1972 Section 100D (As amended)

List of “Background Papers” used in the preparation of this report

List any background documents not already in the public domain including officer contact information.

- NONE

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APPENDIX 1



Establishments for special treatments

Official Use Only

Fee:.....

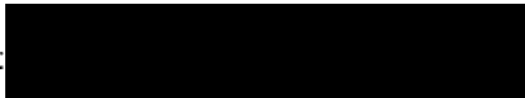
Receipt No.:.....

C&D Receipt No.:.....

Licence No.:.....

Customer Use

Online Receipt No:



This form should be completed and forwarded to London Borough of Tower Hamlets Environmental Health Department, with a cheque or postal order for the fee due made payable to the London Borough of Tower Hamlets and crossed.

PLEASE COMPLETED THIS FORM IN BLOCK CAPITALS WITH BLACK INK.

Copies of this application will be sent by us to:

- (a) Commissioner of Police
- (b) The London Fire Brigade

1. Full names and private address of applicants. If the application is made by a limited liability company please give the address of the registered office, and complete the separate sheet which seeks details of the company.

Name: Chanakan Ayriss
Maiden name ()
Address (private)

Date of birth:
Telephone No:
Passport No:
OR NI No:



2. Trade name and address of premises

Name: *Thaigarden massage Therapy*

Address: *35 Artillery Lane
London E1 7LP*

Telephone No: [REDACTED]

Email: [REDACTED]

Opening: [REDACTED]

3. Please supply details of person responsible for the management of the establishment if other than the applicant

Full Name:

Address (private):

Date of birth:

Telephone No:

Passport No:

OR NI No:

N/A

Please enclose 2 passport-sized photographs of applicant

Enclosed (tick if applicable)

4. Do you have planning permission to use the premises for the intended purpose?

Yes / No

(see K on Note)

Please note that you will require **sui generis**

5. (a) Is it proposed to employ staff at the establishment?

(a) YES/NO

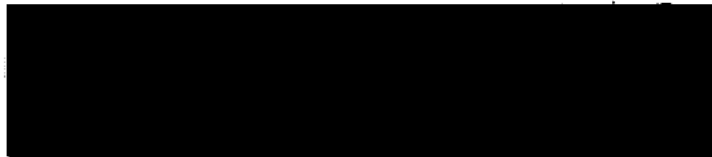
(b) If so state numbers

(b) *4*

5. (a) What is the legal title of the applicant(s) to occupy the premises (e.g. freehold, leasehold etc.)

(a) *Leasehold*

(b) If leasehold please give details of the name and address of the landlord.



6. What parts of the building is it proposed to use under the licence (e.g. basement, ground floor)?

Ground Floor

7. State precisely **all** the treatments for which the licence is intended e.g. massage, manicure, acupuncture, ear or cosmetic piercing, tattooing, chiropody, light electric or other special treatments.

Massage Only

8. State whether it is desired to give treatment to both sexes or to men or women only?

Man & Women

9. State whether exemption from condition

N/A

12 is required (see note J) for massage purpose only.

10. Address of any other massage etc., establishment in which applicant or any director of an applicant company is or has been interested and the nature and extent of such interest as

Address:

N/A.

- (a) Owner or director of owning company; or
(b) employee

(a)

(b)

11. (a) Does applicant propose to carry on a visiting massage service either from these premises or elsewhere?

(a)

(b) If elsewhere, please state address(es) concerned.

(b)

N/A.

(c) Will the masseuses employed on this service also give treatment on the licensed premises?

(c)

12. Please indicate whether the following are enclosed with your application. (A licence cannot be issued without them. These must be provided at every renewal application)

If you have already submitted current qualifications for each operative and they are still employed at your premises you will not need to supply these documents again.

Electrical inspection certificate for portable appliances, as requested under the Electricity at Work Regulations 1989

Two passport-sized photographs of applicant and operators

Copies of each operator's current qualifications under the conditions of licence

A copy of the customer vetting/history card

Copies of the current treatment list and price list

Third-party insurance

Fee Paid: £409 / £659.00 (for IPL with or without other treatments)

If you have paid using the Council's online payment facility, please enter the payment reference number in the box on the front of the application form.

Please note we are no longer able to accept payments by cheque

Copy of Public Notice placed in Newspaper.

13. **DETAILS OF PREVIOUS CONVICTIONS, DISQUALIFICATION ETC.**

In respect of the persons or bodies whose names are given in response to Questions 1 and 3 give details of their previous convictions (with exception of traffic offences).

SURNAME	FORMER NAME	DATE OF CONVICTION	PLACE OF CONVICTION	NATURE OF OFFENCE	PENALTY IMPOSED
---------	-------------	--------------------	---------------------	-------------------	-----------------

N/A

14. Please list **all people** who will be giving treatment, the treatment they will be giving and their qualifications to give that treatment (See Notes H, I and J).



TOWER HAMLETS

NAME	TREATMENT(S)	QUALIFICATIONS AND COLLEGE ATTENDED (enclosed certificates) <i>Please provide their qualifications</i>	HOME ADDRESS	DATE OF BIRTH	PLACE OF BIRTH
<i>You must list all the therapists working at your premises even if we already have their details</i>	<i>Please list all the treatment each therapist will be performing</i>	<i>Please provide their qualifications</i>			
1 [Redacted]	massage		[Redacted]		
2 [Redacted]	Massage		[Redacted]		
3 [Redacted]	Massage		[Redacted]		
4 [Redacted]	Massage		[Redacted]		

Where application is made on behalf of a limited liability company the secretary or a director should sign. In the case of a partnership, each partner should sign. In signing on behalf of applicant, please state in what capacity you are acting.

Signature of applicant(s) [Redacted]
or applicants solicitor or other duly authorised agent.

Date 29/7/23 Telephone No [Redacted]

Note: Payment cheques must not be drawn on a third party

2 Pases

Address to which licence application or correspondence should be sent:
Environmental Health and Trading Standards - Licensing and Safety Team



TOWER HAMLETS

NAME	TREATMENT(S)	QUALIFICATIONS AND COLLEGE ATTENDED (enclosed certificates)	HOME ADDRESS	DATE OF BIRTH	PLACE OF BIRTH
<i>You must list all the therapists working at your premises even if we already have their details</i>	<i>Please list all the treatment each therapist will be performing</i>	<i>Please provide their qualifications</i>			
5 [Redacted]	Massage		[Redacted]		
6 [Redacted]	Massage		[Redacted]		
7 [Redacted]	Massage		[Redacted]		

Where application is made on behalf of a limited liability company the secretary or a director should sign. In the case of a partnership, each partner should sign. In signing on behalf of applicant, please state in what capacity you are acting.

Signature of applicant(s) [Redacted]
or applicants solicitor or other duly authorised agent.

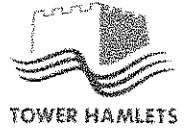
Date 29/7/23 Telephone No [Redacted]

Note: Payment cheques must not be drawn on a third party

Address to which licence application or correspondence should be sent:
Environmental Health and Trading Standards - Licensing and Safety Team

Address to which licence application or correspondence should be sent:

**Environmental Health and Trading Standards -
Licensing and Safety Team
Place Directorate
2nd Floor, Mulberry Place
5 Clove Crescent
London
E14 2BG**



Data protection

This fair obtaining statement advises the applicant /person completing this form that it may be necessary to divulge the information contained to third parties or other statutory consultees at the permission of the council.

PART 4

TO BE COMPLETED IN RESPECT OF A LIMITED COMPANY BY A NOMINATED DIRECTOR

Full name of Limited Company

Thaigarden LTD,

Registered Office address of Limited Company

6A Kingsmead Road
Bishops stortford,
England CM23 2AG

Telephone number

Registered Company number

14531637

Names of all Directors and position.

Chanakan Ayriss
Director

Are any of the Directors involved with other companies that hold a Special Treatments Licence? Please detail.

Panatpiya Sooha
Director

Does the Limited Company have licensed premises elsewhere?

No

NOTE

- A. The application should be made by the occupier of the premises.
- B. In the case of a limited company, please also complete Part 4 which seeks details of the company.
- C. Four sets of plans of the premises must be submitted in accordance with directions contained in the council's rules governing applications for licences.
- D. If required, a notice on the form prescribed by the council must be exhibited at the premises for twenty-eight days from the date on which the application is made, and within seven days the application must be advertised in a local newspaper which circulates in the locality in which the premises are situated, and which is on sale at local newsagents.
- E. Licences normally expire 12 months from the date of issue.
- F. If premises are not already constructed or adapted so as to permit access to and from the premises by disabled people, the council will expect proposals to be submitted to the Environmental Health Department indicating how such access will be afforded.
- G. Premises are reminded that it is against the law to smoke in all 'enclosed' and 'substantially enclosed' public places and workplaces. No smoking signs must be displayed in all smokefree premises. Staff smoking rooms and indoor smoking areas are no longer allowed.
- H. Two identical full-face passport size photographs (taken within the previous 12 months) of all persons who will be giving treatments at the premises must be supplied with this form. Each photograph should be endorsed with the date on which it was taken, bear the name in block capitals of the person whose likeness it bears, and be signed by the applicant.
- I. No person may give treatments until the council's approval has first been obtained.

How long do we keep your information?

We will only hold your information for as long as is required by law and to provide you with the necessary services. This is likely to be for six years after the case is closed. For further details, you can view our retention schedule.

We may also anonymise some personal data you provide to us to ensure that you cannot be identified and use this for statistical data analysis to allow the council to effectively target and plan services.

Information sharing

Your personal information may be shared with internal departments or with external partners and agencies involved in delivering services on our behalf.

The council has a duty to protect public funds and may use personal information and data-matching techniques to detect and prevent fraud, and ensure public money is targeted and spent in the most appropriate and cost-effective way. Information may be shared with internal services and external bodies like the Audit Commission, Department for Work and Pensions, other local authorities, HM Revenue and Customs, and the Police. This activity is carried out under Article 9(2)(b) of the GDPR, under social protection law.

We have a duty to improve the health of the population we serve. To help with this, we use data and information from a range of sources including hospitals to understand more about the nature and causes of disease and ill-health in the area. This data would normally be anonymised and never used to make decisions on a specific individual or family.

We will not transfer your data to non EEA territory and there are no automated decisions made with your data.

Your Rights

You can find out more about your rights on our [Data Protection](#) and how to complain to the Information Commissioner.

If so, please detail.

No

This form has been completed by

Chanakan Ayriss

(name)

Director

(position)

[Redacted signature]

(signature)

29/11/23

(date)

Certificate of Employers' Liability Insurance

In accordance with the requirement of regulation 5 of the Employers' Liability (Compulsory Insurance) Regulations 1998 as amended by regulation 2 of the Employers' Liability (Compulsory Insurance) Regulations 2008 (the Regulations), one or more copies of this certificate must be displayed at each place of business at which the policyholder employs persons covered by the policy. This requirement will be satisfied if the certificate is made available in electronic form and each relevant employee to whom it relates has reasonable access to it in that form.

Policy number	[REDACTED]
The insured	Thaigarden Ltd
Inception date	02/08/2023
Expiry date	01/08/2024

We hereby certify that subject to paragraph 2 below

1. The Policy to which this certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Isle of Jersey, the Island of Guernsey and the Island of Alderney
2. The minimum amount of cover provided by this policy is no less than £5 million

Signed on behalf of **HDI Global Specialty SE and Great Lakes Insurance UK Limited**
(Authorised Insurer)



David Summers

Group CEO, Simply Business

Notes

This Certificate will only cover the individual or companies listed on our schedule. If you have any subsidiary companies that require cover for employees, please inform us. This will help ensure that you have the correct cover as an employer.

DATED : 31 March 2023

GRAHAM DEVELOPMENTS LIMITED

to

THAI GARDEN LTD

LEASE

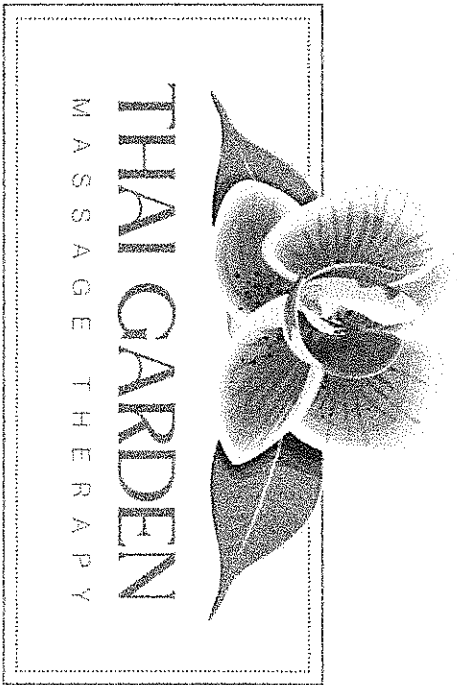
relating to

Premises at Ground Floor

Artillery House
1 and 2 Steward Street

London E1 7LP

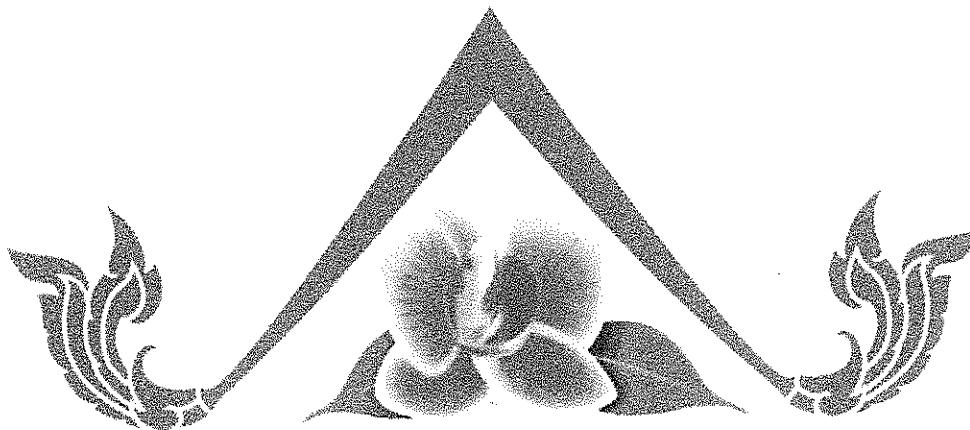
Building Known as Artillery House, 35 Artillery Lane, E1 7LP



Massage Treatment - Client Record Card

Surname: _____	Age: _____
Forename: _____	
Date of Birth: _____	
Street: _____	
Town: _____	
Postcode: _____	
Phone: _____	
Mobile: _____	
Email: _____	
General Practitioner: _____	
Phone: _____	
Address: _____	

Do you exercise regularly?	<input type="checkbox"/> Yes	<input type="checkbox"/> No			
Do you take any vitamin supplements?	<input type="checkbox"/> Yes	<input type="checkbox"/> No			
Do you take any medication?	<input type="checkbox"/> Yes	<input type="checkbox"/> No			
Are you pregnant?	<input type="checkbox"/> Yes	<input type="checkbox"/> No			
Do you smoke?	<input type="checkbox"/> Yes	<input type="checkbox"/> No			
Have you had massage treatment?	<input type="checkbox"/> Yes	<input type="checkbox"/> No			
Describe your energy level:	<input type="checkbox"/> Low	<input type="checkbox"/> Med	<input type="checkbox"/> High		
Describe your stress level:	<input type="checkbox"/> Low	<input type="checkbox"/> Med	<input type="checkbox"/> High		
General state of health:	_____				
Reason for treatment:	_____				
Areas you would prefer to avoid:	_____				
What is your major complaint:	_____				
Any areas where you feel discomfort:	_____				
What kind of pressure do you like?	1	2	3	4	5



30 Minutes — £45

45 Minutes — £55

60 Minutes — £65

90 Minutes — £95

THIS PAGE IS RESERVED FOR OFFICIAL OBSERVATIONS
CETTE PAGE EST RESERVEE AUX OBSERVATIONS OFFICIELLES (11)

THERE ARE NO OFFICIAL OBSERVATIONS

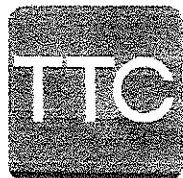
UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND

PASSPORT
PASSEPORT

AYRISS

Given names/Prénoms (2)

CHANAKAN



THE TRAINING COMPANY
TRAINING FOR THE PROFESSIONALS

This is to certify that

Chanakan Ayriss

Has attended an approved course of training and
has satisfied the Training Director that the
standards required have been achieved. They
have been awarded this certificate in recognition of
their achievements

**Full Body Massage
Level Three**

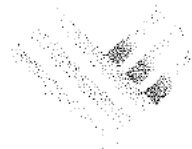
For The Training Company

Registered

Olivia Trimble
Managing Director



Date: 25 July 2016



VTCT

VTCT Level 3 Certificate in Thai Massage

Grade

Pass

is awarded to

Chanakan Ayriss

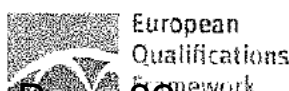
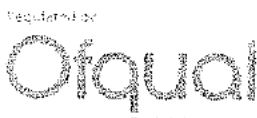
who attended

Fami Hair and Beauty Institute

Alan Woods OBE
Chief Executive

The award of this qualification is based on the successful attainment of one or more components/units of credit as detailed on the accompanying transcript.

Qualifications Wales regulates this qualification where it is awarded to learners assessed wholly or mainly in Wales.





VTCT

Chanakan Ayriss

has achieved the following component(s) from within the qualification

VTCT Level 3 Certificate in Thai Massage

Unit reference	Component	Level	Credit(s)
R/600/8780	Monitor and maintain health and safety practice in the salon	3	4
T/601/4457	Client care and communication in beauty-related industries	3	3
F/503/6273	Provide Thai massage	3	15

Alan Woods OBE
Chief Executive




CThA

Certificate *of* Membership

Chanakan Ayriss

is a member of the CThA

Membership from: 30 Apr 2023 to 30 Apr 2024



CThA Chair

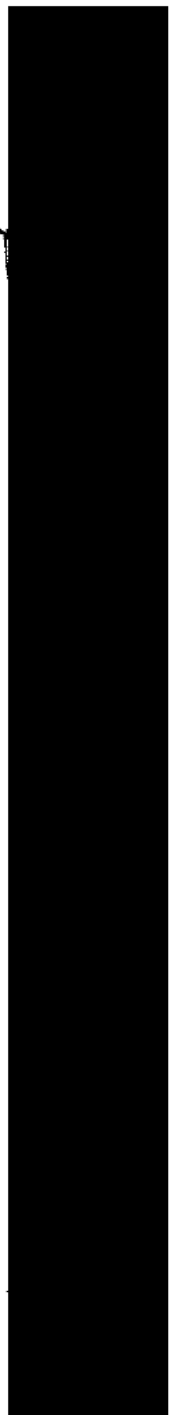
Membership Number [REDACTED]

INDEPENDENT PROFESSIONAL THERAPISTS
INTERNATIONAL
RETFORD: ENGLAND

Certifies that

Chamakean Ayriiss

has undertaken professional training to standards
acceptable to examination boards in the
United Kingdom and/or other National or State
Authorities and is thereby accepted into membership



Full Member
Membership Grade

1st March 2013
Membership Number Date



Policy Schedule

This schedule tells you what is insured with us. It should be read carefully with your policy wording(s) and statement of fact.

Schedule effective date: 24 June 2022

Insurance Details

Policy number: [REDACTED]

Period of insurance: From 23 June 2022 to 22 June 2023 both days inclusive.

Insured: Mrs Chanakan Ayriiss

Address: [REDACTED]

Insured persons: Mrs Chanakan Ayriiss

Business Activities: Massage (Standard) - includes all the types/forms of massage you are qualified to practise excluding sports massage, deep tissue massage & wet cupping

Cover Extensions: None

Premium Details

Annual Premium: £25.00

Insurance Premium Tax (IPT): £3.00

Policy Fee: £25.00

Annual Total: £53.00



Certificate of Insurance

This is to certify that on the date of issue of this certificate, the policyholder was insured under the above policy subject to the terms and conditions agreed with Hiscox.

This certificate does not form part of the policyholder's contract with Hiscox. This is a summary of cover only, in force as at the issuance date of this certificate. Full details of the coverage provided are included in the policyholder's full policy wording.

Policy number

[REDACTED]

INSURANCE DETAILS

Insurer	Wellbeing Insurance Ltd		
Period of insurance	23 June 2023	to	22 June 2024 Both days inclusive
Underwritten by	Hiscox Insurance Company Limited		

INSURED DETAILS

Insured	Mrs Chanakan Ayriis
General wording	[REDACTED]
Business Activities	Massage (Standard) - includes all the types/forms of massage you are qualified to practise excluding sports massage, deep tissue massage & wet cupping

GENERAL LIABILITY (MEDICAL MALPRACTICE, PUBLIC AND PRODUCTS LIABILITY)

Covering	[REDACTED]
Limit of indemnity	£7,000,000
What it applies to	each and every occurrence, defence costs in addition other than for pollution and for products to which a single aggregate policy limits including defence costs applies.
Excess	£250.00
Excess applies to	each and every occurrence for property damage only.
Geographical limits	Worldwide
Applicable courts	United Kingdom of Great Britain and Northern Ireland, the Channel Islands, the Isle of Man

Hiscox
3 Bishopsgate
London
EC2N 4BQ

T 020 7448 6000
F 020 7448 6900
www.hiscox.com

Hiscox Insurance Company Ltd is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Hiscox Underwriting Ltd is authorised and regulated by the Financial Conduct Authority.

8483 07/20



VTCT

VTCT Level 3 Certificate in Thai Massage

Grade

Pass

is awarded to

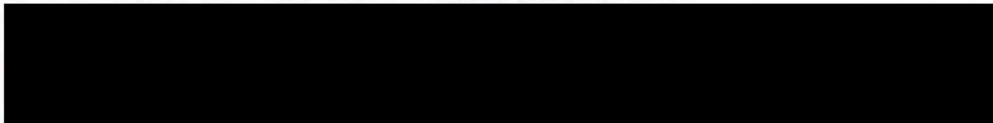


who attended

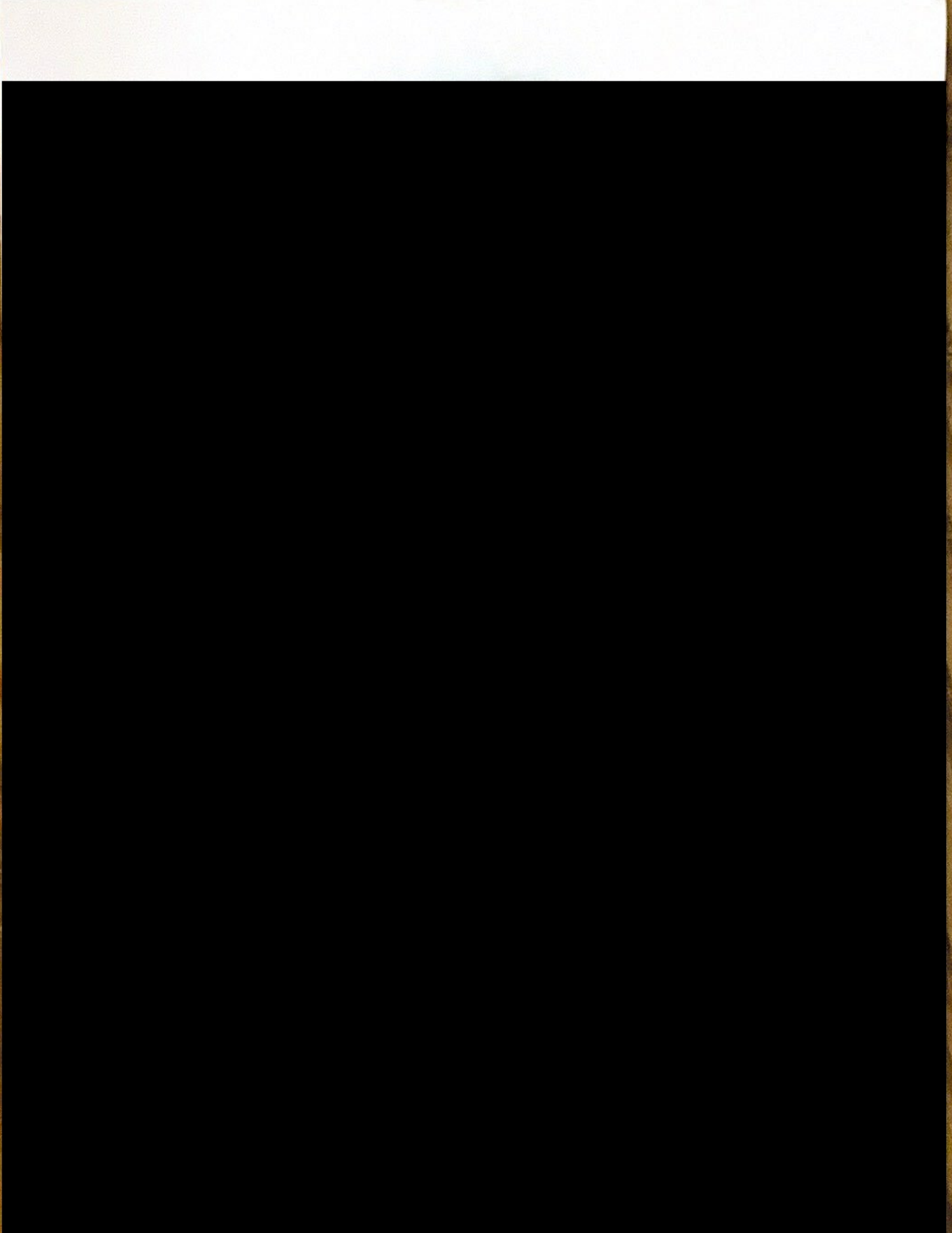
Benjawan Thai Massage

Alan Woods OBE
Chief Executive

The award of this qualification is based on the successful attainment of one or more components/units of credit as detailed on the accompanying transcript.



00756236





VTCT

VTCT Level 3 Certificate in Thai Massage

Grade

Pass

is awarded to



who attended

Fami Hair and Beauty Institute

Alan Woods OBE
Chief Executive

The award of this qualification is based on the successful attainment of one or more components/units of credit as detailed on the accompanying transcript.



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VTCT

VTCT Level 3 Certificate in Thai Massage

Grade

Pass

is awarded to



who attended

Fami Hair and Beauty Institute

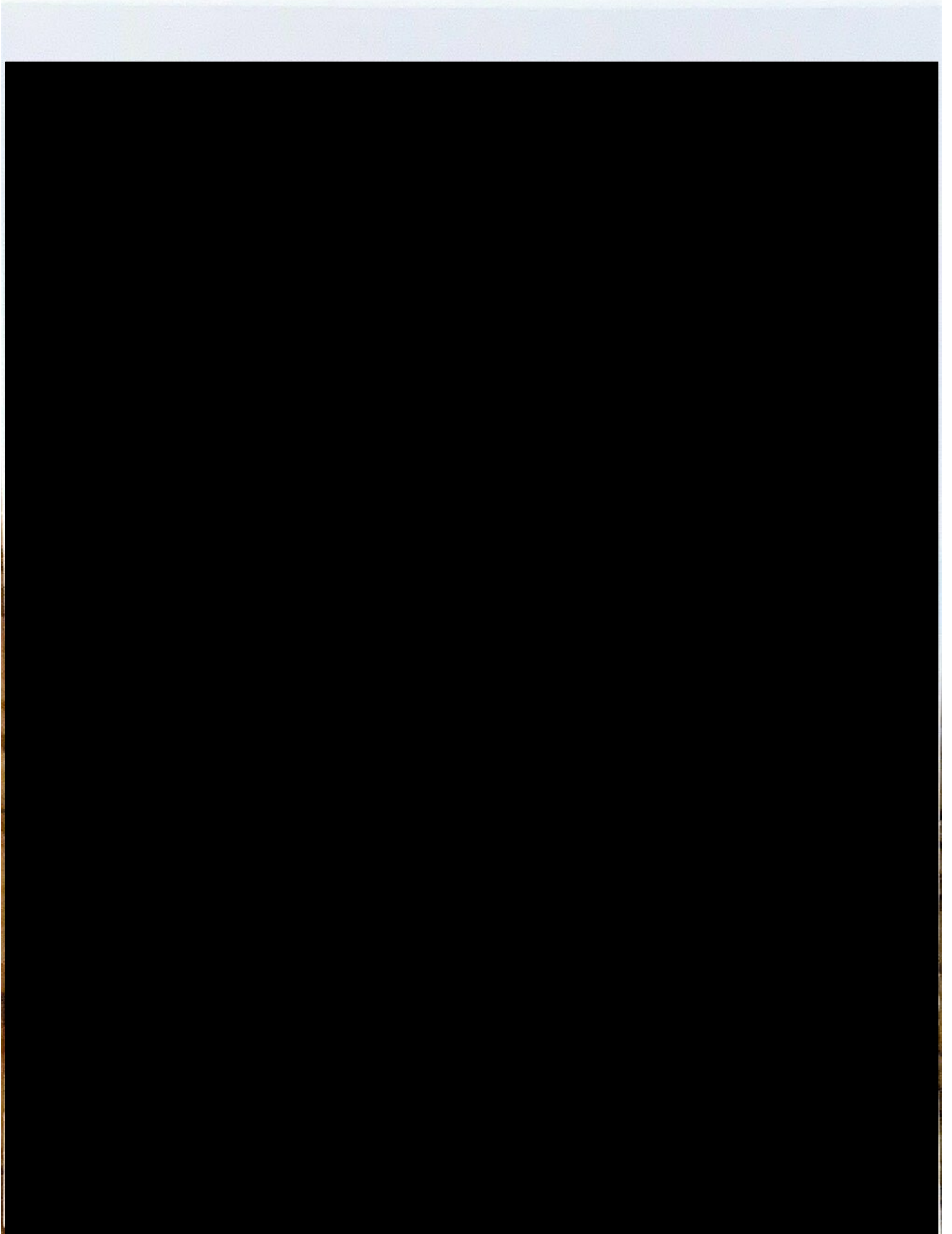
Alan Woods OBE
Chief Executive

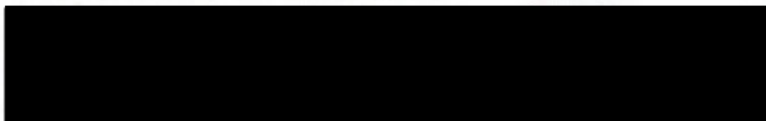
The award of this qualification is based on the successful attainment of one or more components/units of credit as detailed on the accompanying transcript.

Qualifications Wales regulates this qualification where it is awarded to learners assessed wholly or mainly in Wales.



00863828





has satisfied the requirements for the qualification

VTCT Level 3 Certificate in Thai Massage

(600/4013/0)

at

Fami Hair and Beauty Institute

Date: **04/07/2017**

Registration No: **1233520**

The award of this qualification is based on the successful attainment of the National Standards in units of competence as detailed on a Record of Achievement and/or one of more Certificates of Unit Credit.

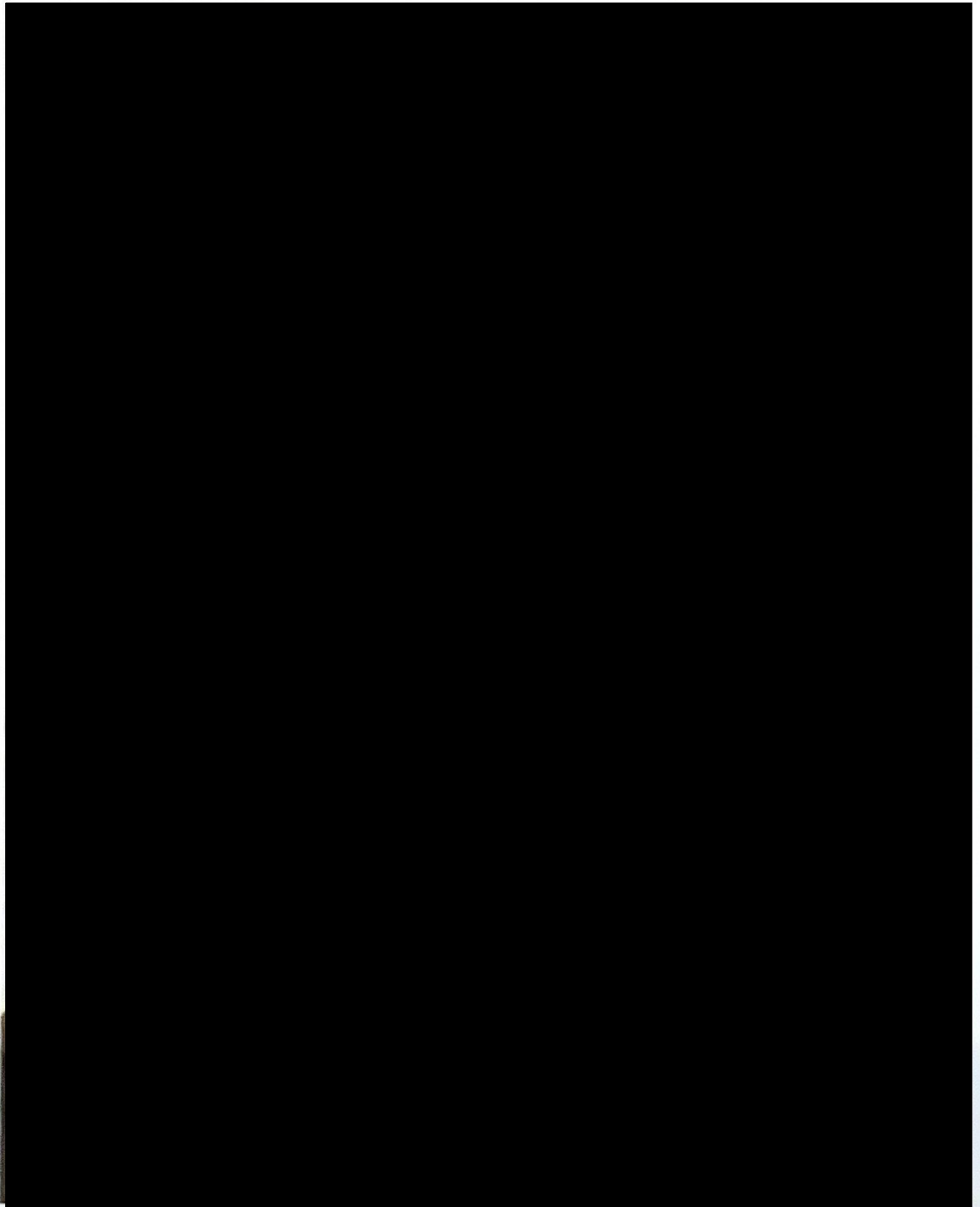
Alan Woods OBE
Chief Executive



The regulatory logos on this certificate indicate the qualification is accredited for England and Wales.



00691324





VTCT Level 3 Certificate in Thai Massage

Grade

Pass

is awarded to



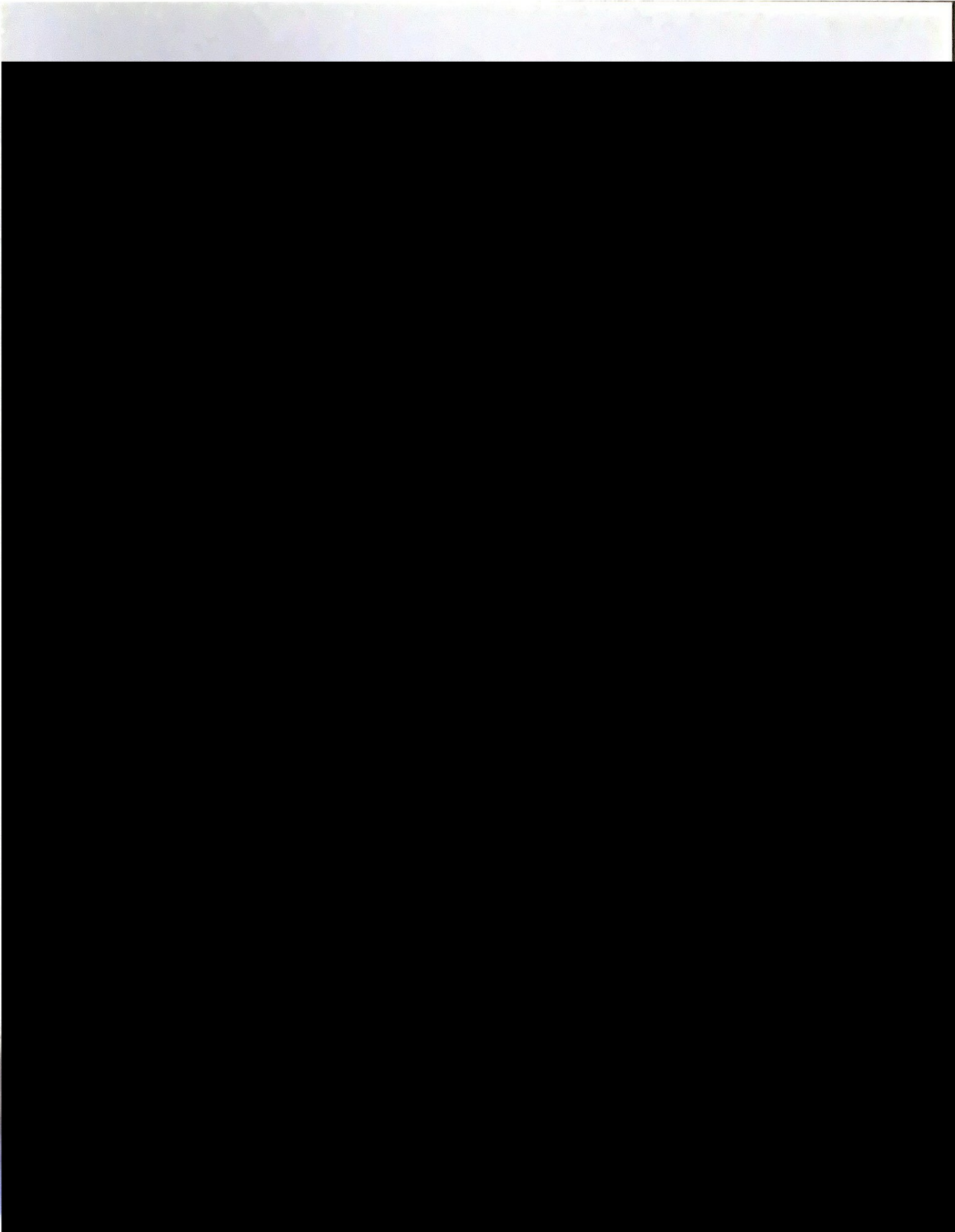
who attended

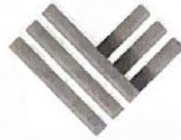
Fami Hair and Beauty Institute

Alan Woods OBE
Chief Executive

The award of this qualification is based on the successful attainment of one or more components/units of credit as detailed on the accompanying transcript.







VTCT

VTCT Level 3 Certificate in Thai Massage

Grade

Pass

is awarded to



who attended

Fami Hair and Beauty Institute

Alan Woods OBE
Chief Executive

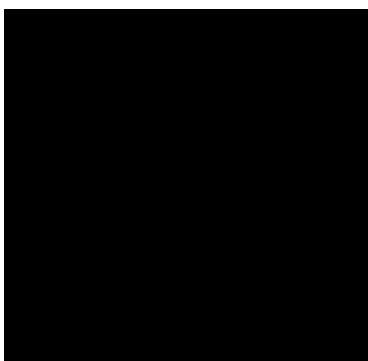
The award of this qualification is based on the successful attainment of one or more components/units of credit as detailed on the accompanying transcript.



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 European
Qualifications
Framework





CHANDAN
AGRISS

LOCAL LISTINGS

PUBLIC NOTICES

To advertise telephone:

020 8478 4444

or email:

sehub@localiq.co.uk

Planning Notices | Traffic Notices | Legal Notices | Probate Notices | Other Notices | Church and Religious Notices | Tenders and Contracts | Goods Vehicle Operator Licences

ALCOHOL & Licensing

Licensing Act 2003
Application for a new Premises Licence Notice is hereby given that 640 E Water Street Ltd has applied to the L & B of Tower Hamlets on 17th August for a new premises licence for The Grant of a New Premises Licence for 640 East Calk Bar, located at Unit 2, Water Street, London E14 5GJ. The proposed application is to permit: 1. the sale by retail of alcohol between 01:00 and 23:30 daily.
Any person who wishes to make a representation in relation to this application must give notice in writing of his/her representation by 14th September (28 days) after the application is received by the licensing department stating the grounds for making said representation in writing to: Environmental Health and Trading Standards, Tower Hamlets Town Hall, 160, Whitechapel Road, London E1 1BJ or by email to licensing@towerhamlets.gov.uk. The public register where applications are available to be viewed by members of the public can be accessed online by visiting at <https://www.towerhamlets.gov.uk/leg/business/licences>. The Licensing Authority must receive representations by the date given above. Representations must relate to one or more of the four licensing objectives: THE PREVENTION OF CRIME AND DISORDER, PUBLIC SAFETY, THE PREVENTION OF PUBLIC NUISANCE, OR THE PROTECTION OF CHILDREN FROM HARM.
It is an offence, under section 158 of the Licensing Act 2003, to knowingly or recklessly make a false statement in or in connection with an application for premises licence and the maximum fine is up to level 5 on the standard scale.
Stephen Thomas, LAM, Solicitor for the Applicant, 8, Greenstreet, Leybourne, Kent ME19 5QP

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020 8478 4444



ALCOHOL & Licensing

Tower Hamlets Licensing Authority
Daniel Caleb from London Metropolitan University is applying for a premises licence for London Metropolitan University 16 Goulston Street London E1 7TP Ref: tower-hamlets-1402058
If granted the application will allow the following licensable activities to take place, from 11:00 – 23:00, Monday to Sunday Sale of Alcohol on the premises
Provision of regulated entertainment, Provision of facilities for regulated entertainment. The premises are open Monday to Sunday for London Metropolitan University Students.
Any person wishing to make representation in relation to the application may do so by writing to: Licensing Team Environmental Health & Trading Standards, Tower Hamlets Town Hall, 160 Whitechapel Road, London E1 1BJ.

OTHER

LONDON BOROUGH OF TOWER HAMLETS PLANNING (LISTED BUILDINGS AND CONSERVATION AREAS) ACT 1990, SECTIONS 10, 67 AND 73 APPLICATIONS FOR LISTED BUILDING CONSENT AND APPLICATIONS FOR DEVELOPMENT WHICH WOULD IN THE OPINION OF THE LOCAL PLANNING AUTHORITY AFFECT THE CHARACTER OR APPEARANCE OF AN AREA DESIGNATED AS A CONSERVATION AREA OR WOULD AFFECT THE SETTING OF A LISTED BUILDING.
Flat 3 & 4, 160 Wapping High Street, London, E1W 3PG PA/23/01502 Proposed merging of a x2 bed flat and x1 bed to create a x3 bed flat.
Bishopsgate Goods Yard, Shoreditch High Street, London PA/23/01210 Retention of temporary football centre comprising 9 five-a-side and 3 seven-a-side floodlit all-weather football pitches and supporting ancillary facilities
122 Bethnal Green Road, London, E2 6DG PA/23/01275 Partial demolition and reconstruction to the rear, including additional floor and roof extension above to provide flexible Class E use at ground and basement floors; accommodate 2x one bedroom flats and 1x two storey two bedroom flat; and associated refurbishment works
Cathens Public House, 21 White Church Lane, London, E1 7QR PA/23/00287 Retrospective application for change of use from public house to a large HMO (Sui Generis) on 1st, 2nd and 3rd floors.
Flat 22, Regents Wharf, Wharf Place, London, E2 9BD PA/23/02706 Addition of a new single storey extension to the existing residential flats building to create a 1no. 1b2p new flat.
Pettley Hall, Rear of 52 Chilton Street, London, E2 PA/23/01503 Proposed replacement of flat roof to rear section of the building with x3 roof lights, raise existing parapet wall to allow for new flat roof construction and x1 new lightwell to the ground floor.
The following are householder applications and in the event of an appeal against a refusal of planning permission, which is to be dealt with on the basis of representations in writing, any representations made about these applications will be sent to the secretary of state, and there will be no further opportunity to comment at appeal stage
13 Mile End Place, London, E1 4BH PA/23/01513 Proposal for single storey rear and side infill extension at ground floor level to replace an existing side infill extension. Insertion of a window to the side elevation and rooflight to flat roof of closet wing at 1st floor.
Any person who wishes to make representations relating to any of these applications should do so, in writing, within a period of 21 days from the date of publication of this notice (unless stated above) by using the web link <https://development.towerhamlets.gov.uk>, by e-mail to development.control@towerhamlets.gov.uk (please include your postal address) or in writing to Development Management, Planning and Building Control, Housing and Regeneration Directorate, Tower Hamlets Town Hall, 160 Whitechapel Road, London E1 1BJ.
Dated: 24th August 2023
JENNIFER PETERS, Director, Planning and Building Control

PROBATE & Trustee

TIMOTHY CLARKE (Deceased)
Pursuant to the Trustee Act 1925 any persons having a claim against or an interest in the Estate of the above named, late of Flat 30 38 Thrux Street, London, E1 6RN, who died on 22/09/2022, are required to send written particulars thereof to the undersigned on or before 25/10/2023, after which date the Estate will be distributed having regard only to the claims and interests of which they have had notice.
JEFFERIES ESSEX LLP
3rd Floor Denzora Court, Tyers Avenue, Southend-on-Sea Essex, SS1 2BB
JEAN AGNES WATSON Deceased
Pursuant to the Trustee Act 1925 anyone having a claim against or an interest in the Estate of the deceased, late of 58 Plymouth Wharf, London, E14 3EL, who died on 26/07/2023, must send written particulars to the address below by 25/10/2023, after which date the Estate will be distributed having regard only to claims and interests notified.
Paul Baker
c/o **Laurelo Limited**,
PO Box 12960, Ongar, CMS 5BP
Ref: PB/WATSON/PROBATE

LOCALiQ

Speak to one of our local business advisors.

t: 020 8478 4444

e: sehub@localiq.co.uk

GOODS Vehicle Licensing

Advanced Access Platforms Ltd is applying to change an existing Operator's Licence as follows. To keep an additional 2 goods vehicle at 17 Lanrick Road, Moodey Wharf, Poplar, London, E14 0JF. Owners or occupiers of land (including buildings) near the operating centre(s) who believe that their use or enjoyment of that land would be affected, should make written representations to the Traffic Commissioner at Hillcrest House, 386 Harehills Lane, Leeds, LS9 6NF, stating their reasons, within 21 days of this notice. Representatives must at the same time send a copy of their representations to the applicant at the address given at the top of this notice. A Guide to Making Representations is available from the Traffic Commissioner's Office

LICENSING ACT 2003 APPLICATION FOR NEW PREMISES LICENCE

I SAIDAJAN HASSANKHEIL acting as director of MILANO EXPRESS PIZZA & PERI PERI LTD have applied to LONDON BOROUGH OF TOWER HAMLETS for a premises licence for: GROUND FLOOR & BASEMENT SHOP at 479 CAMBRIDGE HEATH ROAD, LONDON E2 9BU So that the following licensable activities may be provided on the following days and hours: Provision of late-night refreshment during the hours: For Sunday to Thursday from 23:00 until 01:00 hours For Friday to Saturday to 23:00 until 02:00 Tower Hamlets Council's Licensing Register is kept at the office of the Licensing Team, Environmental Health & Trading Standards, Mulberry Place, 5 Clove Crescent, London E14 2BG, (10am and 4pm, Monday to Friday), where details of the application may be inspected. Any representations against the application must be made in writing and received by the Licensing Team at the above address, by no later than the on 12 September 2023. Individuals, businesses and other bodies may make representations in relation to the application. Representations must be relevant and can only be on the licensing objectives of the prevention of crime and disorder, public safety, the prevention of public nuisance, and the protection of children from harm. Copies of all representations will be sent to the applicant. Persons making representations will have to appear at the Council's Licensing Sub-Committee. Note: It is an offence, liable on conviction to a fine up to £5,000 for an applicant to knowingly or recklessly make a false statement in connection with the application.



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t: 020 8478 4444

e: sehub@localiq.co.uk

SPECIAL TREATMENT LICENCES

NOTICE IS GIVEN THAT Chanakan Ayris Has applied to the London Borough of Tower Hamlet for Massage Licence(s) for the premises ThaiGarden Ltd, 35 Artillery Lane, London, E1 7LP. Anyone wishing to oppose the application must give notice in writing to David Tolley, Head of Environmental Health and Trading Standards, Environmental Health and Trading Standards, Place Directorate, 4th Floor Tower Hamlets Town Hall 160 Whitechapel Road London E1 1BJ WITHIN THREE WEEKS specifying grounds of opposition. Persons objecting to the grant of a licence must be prepared to attend in person at a hearing before a Committee of the Council

STATUTORY

Notice Of Application For Planning Permission Under Article 15 Of The Town and Country Planning (Development Management Procedure) (England) Order 2015 The Town And Country Planning Act 1990 (As Amended) Date of notice: 24 Aug 2023
In accordance with the above act and related legislation, notice is hereby given that the application forms, plans and other documents submitted in relation to the proposal noted below may be viewed and/or downloaded from the London Legacy Development Corporation's Planning Register on the following website: <http://planningregister.londonlegacy.co.uk>. Anyone who wishes to make comments about the application should email planningenquiries@londonlegacy.co.uk quoting the relevant Application Reference Number. Comments should be submitted within 21 days of the date of this notice and should be received by 13 Sep 23. For details of how the Planning Policy and Decisions Team (PPDT) applies data protection principles to processing data supplied to us, please see the Privacy Notice available on our website - www.queenlizabetholympicpark.co.uk/planning-authority/planning-policy-and-decisions-team-privacy-notice.
The proposed development is situated within 10 metres of relevant railway land. Application Reference No: 23/00234/FUL Application Site: Former Hope Chemical Works, 34-38 Wallis Road, Hackney Wick, London
Description of Proposal: Application for the demolition of the existing boundary wall and construction of a mixed-use redevelopment comprising of 212-bedroom purpose-built shared living accommodation (sui generis) and flexible workspace (Class E) including landscaping, plant and associated works. **Applicant's name:** Wallis UK Propco Ltd, c/o agent **Dated:** 18 July 2023 **Authorised by:** Anthony Hollingsworth **On Behalf of:** London Legacy Development Corporation, Planning Policy and Decisions Team.
Application Reference No: 23/00248/FUL **Application Site:** Vittoria Wharf, Stour Road/Beachy Road, London, E3 2NT **Description of Proposal:** Full planning permission for the redevelopment of the site including demolition of all existing buildings (except the Gatehouse and associated boundary wall) and for a mixed-use development comprising a part eight, part six storey development comprising 72 residential units (Use Class C3) and business floorspace (Class E(g)(iii)) at the ground and part first floor, and associated highway and landscaping works. **Applicant's name:** Vittoria Wharf Ltd c/o Agent **Dated:** 27-Jul-2023; **Authorised by:** Anthony Hollingsworth **On Behalf of:** London Legacy Development Corporation, Planning Policy and Decisions Team.
Application Reference No: 23/00270/FUL **Application Site:** Alpha Works, Smeed Road, LONDON, E3 2NR **Description of Proposal:** Full Planning application for the change of use from General Industrial (Class B2) to Incubator Workspace and Tethered Living Accommodation (Sui Generis), and single storey roof extension. **Applicant's name:** Palmiano Estates Ltd **Dated:** 24-Aug-2023; **Authorised by:** Anthony Hollingsworth **On Behalf of:** London Legacy Development Corporation, Planning Policy and Decisions Team.

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e. sehub@localiq.co.uk



THAI GARDEN
 M A S S A G E T H E R A P Y

Message Treatment - Client Record Card

Surname: _____

Forename: _____

Date of Birth: _____ Age: _____

Street: _____

Town: _____

Postcode: _____

Phone: _____

Mobile: _____

Email: _____

General Practitioner: _____

Phone: _____

Address: _____

Do you exercise regularly? Yes No

Do you take any vitamin supplements? Yes No

Do you take any medication? Yes No

Are you pregnant? Yes No

Do you smoke? Yes No

Have you had massage treatment? Yes No

Describe your energy level: Low Med High

Describe your stress level: Low Med High

General state of health: _____

Reason for treatment: _____

Areas you would prefer to avoid: _____

What is your major complaint: _____

Any areas where you feel discomfort: _____

What kind of pressure do you like? 1 2 3 4 5

Mehboob Ahmed

From: Chanakan Ayriiss <[REDACTED]>
Sent: 16 August 2023 13:44
To: Mehboob Ahmed
Subject: Fwd: Thagarden 35 artillery lane E17LP
Attachments: VTCT Level 3 Certificate in Thai Massage.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Dear Ahmed
 This is the document that you requested. From yesterday 15/08/2023
 Kind regards
 Chanakan ayriiss

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- >
- >
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- >
- >
- >

Portable /Fixed Appliance

FT/PAT [REDACTED]

Equipment formal visual and combined inspection and test

Part 1: Details of Installation			
Client	[REDACTED]	Installation	[REDACTED]
Address	35 Artillery Lane London UK	Address	35 Artillery Lane London UK
Postcode	E1 7LP	Postcode	E1 7LP
Inspector Name	[REDACTED]		
Branch No.	[REDACTED]	Scheme No.	[REDACTED]
Date of Test	15/08/2023	Date of Re-test	14/08/2024
Test Equipment	KT63, 5986649973598		
Signature	[REDACTED]		

Part 2: Test Results															
Appliance No.	Description	Date of test	Serial / Identification No.	Class I / II	Fuse size	Visual Only	Earth Bond Ω	Insulation MΩ	Load KW	Function Run	Earth leak mA	RCD Check	Repair Code	Pass / Fail	Location
1	Washing Machine	15/08/2023		I	13	✓	1.5	>299	2	✓	NA	✓		✓	Kitchen
2	Dyer	15/08/2023		I	13	✓	1.5	>299	2	✓	NA	✓		✓	Kitchen
3	Microwave	15/08/2023		I	13	✓	1.5	>299	2	✓	NA	✓		✓	Kitchen
4	Hot Device	15/08/2023		I	13	✓	1.5	>299	2	✓	NA	✓		✓	Hall

Repair codes: 1 Damaged flex – Re-terminated 2 Damaged – Plug removed 3 Safety fault

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4th Floor, Mill 3, Pleasley Vale Business Park, Mansfield, Nottinghamshire NG19 8RL

FT/PAT/001 (V1)

LOCAL LISTINGS

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Planning Notices | Traffic Notices | Legal Notices | Probate Notices | Other Notices | Church and Religious Notices | Tenders and Contracts | Goods Vehicle Operator Licences

ALCOHOL & Licensing

Licensing Act 2003
Application for a new Premises Licence Notice is hereby given that 640 E Water Street Ltd has applied to the L B of Tower Hamlets on 17th August for a new premises licence for The Grant of a New Premises Licence for 640 East Cafe Bar, located at Unit 2, Water Street, London E14 5GZ. The proposed application is to permit the sale by retail of alcohol between 07:00 and 23:30 daily. Any person who wishes to make a representation in relation to this application must give notice in writing of his/her representation by 14th September (28 days, the day after the application is received by the licensing department) stating the grounds for making said representation in writing to: Environmental Health and Trading Standards, Tower Hamlets Town Hall, 160 Whitechapel Road, London E1 1BJ, or by email to licensing@towerhamlets.gov.uk. The public register where applications are available to be viewed by members of the public can be accessed online by visiting <https://www.towerhamlets.gov.uk/ign/business/licences/licences.aspx>. The Licensing Authority must receive representations by the date given above. Representations must relate to one or more of the four licensing objectives: THE PREVENTION OF CRIME AND DISORDER, PUBLIC SAFETY, THE PREVENTION OF PUBLIC NUISANCE OR THE PROTECTION OF CHILDREN FROM HARM. It is an offence under section 159 of the Licensing Act 2003, to knowingly or recklessly make a false statement in or in connection with an application for premises licence and the maximum fine is up to level 5 on the standard scale. Stephen Thomas L AW, Solicitor for the Applicant, 8, Grassmere, Leybourne, Kent ME19 5QP

Need to congratulate someone?

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Call our classified team on **020 8478 4444**



ALCOHOL & Licensing

Tower Hamlets Licensing Authority
Daniel Caleb from London Metropolitan University is applying for a premises licence for: London Metropolitan University 16 Goulston Street London E1 7TP Ref: tower-hamlets-1402058
If granted the application will allow the following licensable activities to take place, from 11:00 – 23:00, Monday to Sunday Sale of Alcohol on the premises
Provision of regulated entertainment, Provision of facilities for regulated entertainment. The premises are open Monday to Sunday for London Metropolitan University Students.
Any person wishing to make representation in relation to the application may do so by writing to: Licensing Team Environmental Health & Trading Standards, Tower Hamlets Town Hall, 160 Whitechapel Road, London E1 1BJ.

GOODS Vehicle Licensing

Advanced Access Platforms Ltd is applying to change an existing Operator's Licence as follows. To keep an additional 2 goods vehicle at 17 Lanrick Road, Moodey Wharf, Poplar, London, E14 0JF. Owners or occupiers of land (including buildings) near the operating centre(s) who believe that their use or enjoyment of that land would be affected, should make written representations to the Traffic Commissioner at Hillcrest House, 386 Harehills Lane, Leeds, LS9 6NF, stating their reasons, within 21 days of this notice. Representatives must at the same time send a copy of their representations to the applicant at the address given at the top of this notice. A Guide to Making Representations is available from the Traffic Commissioner's Office

OTHER

LONDON BOROUGH OF TOWER HAMLETS PLANNING (LISTED BUILDINGS AND CONSERVATION AREAS) ACT 1990, SECTIONS 10, 67 AND 73 APPLICATIONS FOR LISTED BUILDING CONSENT AND APPLICATIONS FOR DEVELOPMENT WHICH WOULD IN THE OPINION OF THE LOCAL PLANNING AUTHORITY AFFECT THE CHARACTER OR APPEARANCE OF AN AREA DESIGNATED AS A CONSERVATION AREA OR WOULD AFFECT THE SETTING OF A LISTED BUILDING.

Flat 3 & 4, 160 Wapping High Street, London, E1W 3PG PA/23/01502 Proposed merging of a x2 bed flat and x1 bed to create a x3 bed flat

Bishopsgate Goods Yard, Shoreditch High Street, London PA/23/01210 Retention of temporary football centre comprising 9 five-a-side and 3 seven-a-side floodlit all-weather football pitches and supporting ancillary facilities

122 Bethnal Green Road, London, E2 6DG PA/23/01275 Partial demolition and reconstruction to the rear, including additional floor and roof extension above to provide flexible Class E use at ground and basement floors; accommodate 2x one bedroom flats and 1x two storey two bedroom flat; and associated refurbishment works

Cauthens Public House, 21 White Church Lane, London, E1 7QR PA/23/00287 Retrospective application for change of use from public house to a large HMO (Sui Generis) on 1st, 2nd and 3rd floors.

Flat 22, Regents Wharf, Wharf Place, London, E2 9BD PA/22/02706 Addition of a new single storey extension to the existing residential flats building to create a 1no. 1b2p new flat.

Petley Hall, Rear of 52 Chilton Street, London, E2 PA/23/01503 Proposed replacement of flat roof to rear section of the building with x3 roof lights, raise existing parapet wall to allow for new flat roof construction and x1 new lightwell to the ground floor.

The following are household applications and in the event of an appeal against a refusal of planning permission, which is to be dealt with on the basis of representations in writing, any representations made about these applications will be sent to the secretary of state, and there will be no further opportunity to comment at appeal stage

13 Mile End Place, London, E1 4BH PA/23/01513 Proposal for single storey rear and side infill extension at ground floor level to replace an existing side infill extension. Insertion of a window to the side elevation and rooflight to flat roof of closet wing at 1st floor.

Any person who wishes to make representations relating to any of these applications should do so, in writing, within a period of 21 days from the date of publication of this notice (unless stated above) by using the web link <https://development.towerhamlets.gov.uk>, by e-mail to development.control@towerhamlets.gov.uk (please include your postal address) or in writing to Development Management, Planning and Building Control, Housing and Regeneration Directorate, Tower Hamlets Town Hall, 160 Whitechapel Road, London E1 1BJ.

Dated: 24th August 2023

JENNIFER PETERS, Director, Planning and Building Control

SPECIAL TREATMENT LICENCES

NOTICE IS GIVEN THAT Chanakan Ayriss Has applied to the London Borough of Tower Hamlet for Massage Licence(s) for the premises ThaiGarden Ltd, 35 Artillery Lane, London, E1 7LP. Anyone wishing to oppose the application must give notice in writing to David Tolley, Head of Environmental Health and Trading Standards, Environmental Health and Trading Standards, Place Directorate, 4th Floor Tower Hamlets Town Hall 160 Whitechapel Road London E1 1BJ WITHIN THREE WEEKS specifying grounds of opposition. Persons objecting to the grant of a licence must be prepared to attend in person at a hearing before a Committee of the Council

PROBATE & Trustee

TIMOTHY CLARKE (Deceased)

Pursuant to the Trustee Act 1925 any persons having a claim against or an interest in the Estate of the above named, late of Flat 30 36 Thrawl Street, London, E1 6RH, who died on 22/08/2022, are required to send written particulars thereof to the undersigned on or before 25/10/2023, after which date the Estate will be distributed having regard only to the claims and interests of which they have had notice.

JEFFERIES ESSEX LLP
3rd Floor Dencora Court, Tylers Avenue, Southend-on-Sea Essex, SS12 2RB

JEAN AGNES

WATSON Deceased
Pursuant to the Trustee Act 1925 anyone having a claim against or an interest in the Estate of the deceased, late of 58 Plymouth Wharf, London, E14 3EL, who died on 26/07/2023, must send written particulars to the address below by 25/10/2023, after which date the Estate will be distributed having regard only to claims and interests notified.

Paul Baker
c/o Laurel Limited
PO Box 12960, Ongar, CM5 5BP
Ref: PB/WATSON/PROBATE

STATUTORY

Notice Of Application For Planning Permission

Under Article 15 Of The Town and Country Planning (Development Management Procedure) (England) Order 2015 The Town And Country Planning Act 1990 (As Amended) **Date of notice: 24 Aug 2023**

In accordance with the above act and related legislation, notice is hereby given that the application forms, plans and other documents submitted in relation to the proposal noted below may be viewed and/or downloaded from the London Legacy Development Corporation's Planning Register on the following website: <http://planningregister.londonlegacy.co.uk>. **Anyone who wishes to make comments about the application should email planningenquiries@londonlegacy.co.uk quoting the relevant Application Reference Number.** Comments should be submitted within 21 days of the date of this notice and should be received by 13 Sep 23. For details of how the Planning Policy and Decisions Team (PPDT) applies data protection principles to processing data supplied to us, please see the **Privacy Notice** available on our website - www.queenelizabetholympicpark.co.uk/planning-authority/planning-policy-and-decisions-team-privacy-notice.

The proposed development is situated within 10 metres of relevant railway land. Application Reference No: 23/00234/FUL Application Site: Former Hope Chemical Works, 34-38 Wallis Road, Hackney Wick, London **Description of Proposal:** Application for the demolition of the existing boundary wall and construction of a mixed-use redevelopment comprising of 212-bedroom purpose-built shared living accommodation (sui generis) and flexible workspace (Class E) including landscaping, plant and associated works. **Applicant's name:** Wallis UK Propco Ltd, c/o agent **Dated:** 18 July 2023 **Authorised by:** Anthony Hollingsworth **On Behalf of:** London Legacy Development Corporation, Planning Policy and Decisions Team. **Application Reference No:** 23/00248/FUL **Application Site:** Victoria Wharf, Stour Road/Beachy Road, London, E3 2NT **Description of Proposal:** Full planning permission for the redevelopment of the site including demolition of all existing buildings (except the Gatehouse and associated boundary wall) and for a mixed-use development comprising a part eight, part six storey development comprising 72 residential units (Use Class C3) and business floorspace (Class E(g)(iii)) at the ground and part first floor, and associated highway and landscaping works. **Applicant's name:** Victoria Wharf Ltd c/o Agent **Dated:** 27-Jul-2023; **Authorised by:** Anthony Hollingsworth **On Behalf of:** London Legacy Development Corporation, Planning Policy and Decisions Team. **Application Reference No:** 23/00270/FUL **Application Site:** Alpha Works, Smeed Road, LONDON, E3 2NR **Description of Proposal:** Full Planning application for the change of use from General Industrial (Class B2) to Incubator Workspace and Tethered Living Accommodation (Sui Generis), and single storey roof extension. **Applicant's name:** Palmlane Estates Ltd **Dated:** 24-Aug-2023; **Authorised by:** Anthony Hollingsworth **On Behalf of:** London Legacy Development Corporation, Planning Policy and Decisions Team.

LICENSING ACT 2003
APPLICATION FOR NEW PREMISES LICENCE
I SANDAJAN HASSANKHEIL acting as director of MILANO EXPRESS PIZZA & PERI PERI LTD have applied to LONDON BOROUGH OF TOWER HAMLETS for a premises licence for: GROUND FLOOR & BASEMENT SHOP at 479 CAMBRIDGE HEATH ROAD, LONDON E14 2BG. (10am and 4pm, Monday to Friday), where details of the application may be inspected. Any representations against the application must be made in writing and received by the Licensing Team at the above address, by no later than the on 12 September 2023. Individuals, businesses and other bodies may make representations in relation to the application. Representations must be relevant and can only be on the licensing objectives of the prevention of crime and disorder, public safety, the prevention of public nuisance, and the protection of children from harm. Copies of all representations will be sent to the applicant. Persons making representations will have to appear at the Councils' Licensing Sub-Committee. Note: It is an offence, liable on conviction to a fine up to £5,000 for an applicant to knowingly or recklessly make a false statement in connection with the application.



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e. sehub@localiq.co.uk

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APPENDIX 3



Chanakan Ayriss
Thai Garden
35 Artillery Lane
London
E1 7LP

Date: 26th September 2023

Place Directorate Communities

Head of Environmental Health and Trading
Standards: **David Tolley**

4th Floor Tower Hamlets Town Hall
160 Whitechapel Road
London E1 1BJ
Tel: 020 7364 6619
Fax: 020 7364 6901
Enquiries to:

Email: mehboob.ahmed@towerhamlets.gov.uk

www.towerhamlets.gov.uk

Dear Ms Ayriss

London Local Authorities Act 1991

Premises: Thai Garden, 35 Artillery Lane, London E1 7LP

Further to my objection to the granting of this application for a special treatment licence dated 5th September 2023, please find evidence in support of my objection.

As detailed in my objection mentioned above, this premises has a history of being improperly conducted because it has previously been found offering services of a sexual nature. This can be evidenced most recently where a licence for similar treatments was revoked by the Council at a hearing of the Licensing Committee on 14th July 2022.

As per section 8(e) of the above Act the Council may refused to grant an application for a licence on the ground that the premises have or are being improperly conducted. The attached printed minutes (**Appendix 1 – Printed Minutes**) of the Licensing Committee Hearing on 22nd July 2022 shows that the previous licence was revoked and that this was bought to the attention of the Licensing Committee due to test purchases carried out on 25th and 29th October 2021 where services of a sexual nature were offered.

Further to this as per section 8(c) of the above Act the Council may refuse to grant an application for a licence on the grounds that the person concerned or intended to be concerned in the conduct or management of the premises used for special treatment could be reasonably regarded as not being fit and proper persons to hold such a licence. During a visit to the premises on 1st September 2023 the premises appeared to be already offering special treatments without a licence. This was despite previous emails on 24th July and 15th August 2023 (**Appendix 2 - Emails to Applicant**) clearly stating not to provide special treatments until their application for a licence had been granted. During this visit on 1st September Pana Sooha an employee of the premises confirmed that massages were being provided, see appendix 3 – Onsite Report. This was further confirmed by two gentlemen

seen leaving the premises 10 minutes after my visit on 1st September 2023 who appeared to be customers (**Appendix 4 – Notebook Printout**).

It is therefore my view based on this evidence above that on the balance of probabilities, the premises is likely to again be used for immoral practices, namely services of a sexual nature. Moreover, given that the applicant appears to already be offering special treatments shows that the Council cannot have any faith that they will adhere to the Council's Standard Conditions for Special Treatment Licence, and, thus likely the premises will be improperly conducted.

If you require any further details, do not hesitate to contact me on the telephone number given above.

Yours sincerely,



Mehboob Ahmed
Health and Safety Officer
Environmental Health and Trading Standards

LONDON BOROUGH OF TOWER HAMLETS

RECORD OF THE DECISIONS OF THE LICENSING COMMITTEE

HELD AT 6.00 P.M. ON THURSDAY, 14 JULY 2022

**THE COUNCIL CHAMBER, 1ST FLOOR, TOWN HALL, MULBERRY PLACE, 5
CLOVE CRESCENT, LONDON, E14 2BG**

Members Present:

Councillor Kamrul Hussain (Chair)

Councillor Faroque Ahmed (Member)
Councillor Leelu Ahmed (Member)
Councillor Suluk Ahmed (Member)
Councillor Sabina Akhtar (Member)
Councillor Gulam Kibria Choudhury (Member)
Councillor Peter Golds (Member)
Councillor Shubo Hussain (Member)
Councillor Amin Rahman (Member)
Councillor Rebaka Sultana (Member)
Councillor Abdul Wahid (Member)

Officers Present:

Tom Lewis	– Team Leader, Licensing & Safety Team
Jonathan Melnick	– Principal Lawyer – Enforcement
Kamal Miah	– Environmental Health Officer
Amran Ali	– Health & Safety Officer
Simmi Yesmin	– Democratic Services Officer

Apologies

Councillor Saied Ahmed
Councillor Asma Begum
Councillor Kabir Hussain
Councillor Ahmodul Kabir

1. DECLARATIONS OF INTEREST

There were no declarations of interest.

2. ITEMS FOR CONSIDERATION

2.1 London Local Authorities Act 1991 Hearing to revoke the special treatment licence for Genesis Thai Beauty Spa, Unit 2 Nagpal House, 1 Gunthorpe Street London E1 7QX

The Licensing Committee considered an application by the Licensing and Safety Team seeking the revocation of the special treatment licence held by Genesis New World Aldgate Ltd. in respect of Genesis Thai Beauty Spa, Unit 2 Nagpal House, 1 Gunthorpe Street, London, E1 (“the Premises”). The basis of the application was that two test purchases carried out in October 2021 had resulted in sexual services being offered by therapists.

The Committee was made aware that the licence holder had submitted a request to cancel the licence. The Committee was also aware of correspondence between the Licensing and Safety Team and the licence holder’s solicitor in respect of this point. The Committee was advised that it was a matter of discretion to accept the cancellation or to proceed with the hearing. The Committee proceeded as Members thought it important to hear and determine the substantive application as the outcome may be relevant in respect of any future applications by the licence holder or for a new licence at the Premises.

The Committee heard from Mr. Lewis, who outlined the test purchases and the reasons why revocation was sought. The Premises were being improperly conducted, the activity alleged was tantamount to prostitution, such offences were often linked to other criminal activity, and the perpetuation of these activities tarnished the Borough’s reputation.

The licence holder did not attend but the Committee noted the request to cancel and that the allegations were not admitted and had no bearing on the decision to request cancellation of the licence.

The Committee was satisfied as to the evidence of the test purchasers, which was in the agenda packs and which amounted to a breach of conditions 7B and 9 of the Council’s standard conditions which apply to all special treatment licences. In the absence of any representations from the licence holder (and noting in any event that she has no intention of continuing the business) the Committee was satisfied that it was appropriate to revoke the licence on the basis of section 8(c) and 8(e) of the London Local Authorities Act, namely that the persons concerned in the conduct or management of the premises could be reasonably regarded as not being fit and proper to hold such a licence, and that the premises have been or are being improperly conducted.

Accordingly, the Committee unanimously;

RESOLVED

That the **Revocation** of the special treatment licence for Genesis Thai Beauty Spa, Unit 2 Nagpal House, 1 Gunthorpe Street, London, E1 7RG be **GRANTED**.

2.2 London Local Authorities Act 1991 Hearing to consider the revocation of the Special Treatment Licence for Natural Treatment, 35 Artillery Lane, London E1 7LP

The Licensing Committee considered an application by the Licensing and Safety Team seeking the revocation of the special treatment licence held by Yani Wang in respect of Natural Treatment, 35 Artillery Lane, London, E1 ("the Premises"). The basis of the application was that two test purchases carried out in October 2021 had resulted in sexual services being offered by therapists.

The Committee heard from Mr. Miah, who outlined the test purchases and the reasons why revocation was sought. Aside from the sexual activity, the report noted that there were also breaches of the conditions restricting massages from being given by persons of the opposite sex to the person receiving the treatment and requiring therapists to be approved. The Premises were being improperly conducted, the activity alleged was tantamount to prostitution, such offences were often linked to other criminal activity, and the perpetuation of these activities tarnished the Borough's reputation.

Ms. Wang attended and read out a prepared statement. She referred to having been "cheated" by the previous owner when she purchased the business in March 2020. Her statement referred to having heard of sexual services being offered in massage parlours but was nothing to do with her, but she now "...had to deal with the problem, the problem that was left over from the previous owner."

Ms. Wang spoke to her thirty years' of experience in this industry. She suggested it should be the masseuses who should be regulated and suffer the risk of being unable to work if they offered sexual services, rather than penalising the employer. She accepted that there was a high risk of sexual services being offered but also accepted that her employees were doing what others do and they were just unlucky. She also suggested some form of collusion between officers and premises. In a second statement, Ms. Wang provided screenshots of messages between her and the massage therapist, in which the therapist denied offering the services. Ms. Wang said she did not believe that either the test purchaser or her massage therapist would lie. She suggested that she should have been made aware much sooner of the incidents.

During questions from Members, Ms. Wang accepted that the operation of the Premises was her responsibility yet suggested that it was not possible to control what goes on once the door to the therapy room is closed. She told the Committee that she had not used the previous owner's staff. Mr. Miah was asked why it had taken until February 2022 before these allegations were brought to Ms. Wang's attention. He explained that the service had a number of cases to investigate, not just this one, and those took time. Evidence needed to be obtained and lines of enquiry pursued and it took a considerable period of time to be able to put cases together for either Committee or for referring to Legal Services.

The Committee was satisfied as to the evidence of the test purchasers, which was in the agenda packs and which amounted to a breach of conditions 7B, 8A and 9 of the Council's standard conditions which apply to all special

treatment licences. The Committee did not find Ms. Wang to be at all credible. Whilst her prepared statements appeared to suggest that these problems had materialised under the previous owner's management and that they had only come to light after that, this did not fit with her own evidence. She had purchased the business in March 2020, she had not taken on the staff, and the test purchases had occurred in October 2021. She accepted her responsibility and yet sought to downplay it. She appeared to suggest that it was simply not possible to control the actions of her therapist.

In addition, Ms. Wang knew or ought to have known of the condition requiring all therapists to be approved. The therapist in October 2021 was not approved.

The Council's standard conditions and the statutory grounds reasons for revocation are all focused on the safety and suitability of the Premises for the treatments and for those working and visiting. It is the responsibility of the licence holder to ensure compliance and if they do not know how to do so then it calls into question their fitness and propriety to hold a licence. The Committee was satisfied that the Ms. Wang was not exercising proper control of the Premises. She was failing to comply with at least three conditions and appeared to suggest that the offer of sexual activity was simply impossible to control. In light of everything that it had heard, the Committee was satisfied that it was appropriate to revoke the licence on the basis of section 8(c), 8(d) and 8(e) of the London Local Authorities Act, namely that the persons concerned in the conduct or management of the premises could be reasonably regarded as not being fit and proper to hold such a licence, that treatments were being given by people who were not suitably qualified, and that the premises have been or are being improperly conducted.

Accordingly, the Committee unanimously;

RESOLVED

That the **Revocation** of the special treatment licence for Natural Treatment, 35 Artillery Lane, London, E1 7LP be **GRANTED**.

2.3 London Local Authorities Act 1991 Hearing to consider revoking the special treatment licence for Vanilla Thai Massage, 1 Whites Row, London E1 7NF

The Licensing Committee considered an application by the Licensing and Safety Team seeking the revocation of the special treatment licence held by Cheung Lai Kwan in respect of Vanilla Thai Massage, 1 White's Row, London, E1 ("the Premises"). The basis of the application was that two test purchases carried out in October 2021 had resulted in sexual services being offered by therapists.

The Committee was also aware of correspondence between the Licensing and Safety Team and the licence holder's solicitor which stated, among other things, that Ms. Kwan had sold the business, that she had been in Hong Kong

since December 2019, that she was not intending to return to the UK in the foreseeable future, and that she has no further interest in the business. The Committee was advised that this did not meet the requirements of the London Local Authorities Act 1991 for a formal request to cancel.

The Committee heard from Mr. Ali, who outlined the test purchases and the reasons why revocation was sought. The Premises were being improperly conducted, the activity alleged was tantamount to prostitution, such offences were often linked to other criminal activity, and the perpetuation of these activities tarnished the Borough's reputation.

The licence holder did not attend. The Committee noted the correspondence submitted on her behalf.

The Committee was satisfied as to the evidence of the test purchasers, which was in the agenda packs and which amounted to a breach of conditions 7B and 9 of the Council's standard conditions which apply to all special treatment licences. In the absence of any representations from the licence holder (and noting in any event that she appears to no longer be involved in the business) and given her long absence during which she cannot have been exercising proper control, the Committee was satisfied that it was appropriate to revoke the licence on the basis of section 8(c) and 8(e) of the London Local Authorities Act, namely that the persons concerned in the conduct or management of the premises could be reasonably regarded as not being fit and proper to hold such a licence, and that the premises have been or are being improperly conducted.

Accordingly, the Committee unanimously;

RESOLVED

That the **Revocation** of the special treatment licence for Vanilla Thai Massage, 1 White's Row, London, E1 7NF be **GRANTED**.

The meeting ended at 8.15 p.m.

APPENDIX 2

From: [James Doherty](#)
To: ammsorayaa@gmail.com
Subject: New License Application
Date: 24 July 2023 16:35:00
Attachments: [image001.jpg](#)
[Newspaper pro forma.doc](#)

London Local Authorities Act 1991

Good afternoon,

Please click on this link for full instruction on how to apply for a new Special Treatment Licence.

https://www.towerhamlets.gov.uk/lgnl/business/licences/special_treatments_licence.asp
[X](#)

-

Please see the attached document for the correct format required for a Newspaper advertisement.

N.B I must remind you that you must not offer treatments until a license has been given.

Kind Regards

James Doherty
Health and Safety Officer
Licensing and Safety Team
Environmental Health and Trading Standards
Place Directorate
4th Floor Tower Hamlets Town Hall
160 Whitechapel Road
London E1 1BJ

020 7364 1232
www.towerhamlets.gov.uk

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From: [Mehboob Ahmed](#)
To: ammsorayaa@gmail.com
Subject: FW: Thai Garden 33 Artillery Lane E1 7LP
Date: 15 August 2023 12:28:00
Attachments: [image001.jpg](#)

From: Mehboob Ahmed
Sent: 15 August 2023 11:16
To: ammsorayaa@gmail.com
Subject: Thai Garden 33 Artillery Lane E1 7LP

Good morning,

I am the officer processing your MST application form. Please look at my observations and address the points accordingly:

- PAT certificate has not been provided
- Photos and names of all therapists mentioned in the application form (A digital picture taken from mobile phone will suffice, name the photo so it can be easily identified)
- Qualifications of all therapists has not been supplied. The only one received is for Chanakan, which is perfect (Level 3 in massage, and it is Ofqual accredited) we will need the same for the other 4 therapists
- Evidence is required for the public notice in the form of a Newspaper advert, not yet provided.

Items received :

- Payment of fee ✓
- Liability insurance ✓
- Price list ✓
- Client/customer consent form ✓

I would like to remind you that you cannot provide any special treatments such as massages, until you are granted an MST License.

Kind regards,

Mehboob Ahmed
Health and Safety Officer
Environmental Health and Trading Standards
4th Floor Tower Hamlets Town Hall
160 Whitechapel Road
London E1 1BJ

020 7364 6619
www.towerhamlets.gov.uk

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APPENDIX 3

LONDON BOROUGH OF TOWER HAMLETS: HEALTH & SAFETY AT WORK RECORD OF CONTACT

Licensing & Safety Team, Mulberry Place, 5 Clove Crescent, E14 2BG

Tel: 020 7364 5008

Fax: 020 7364 6901

Recorded on App

Date

Officer

Mehboob Ahmed

Name of Business/Occupier <u>Thai Garden</u>	
House Name	
No. <u>33</u>	Street <u>Artillery Lane</u>
Town <u>London</u>	Post Code <u>E1 7LP</u>
Tel. No. <u>07554009295</u>	Fax No.
Contact/Title <u>Mis Para Soda</u>	
Email	

Visit Type

- | | |
|---|---|
| K = Full audit
R = Unitisation
L = S. Req visit
M = Accident inv.
N = Revisit to check
OR = H&S Advisory/Project visit
S = Other incl. sampling | P = Lic - Full audit
Q = Lic - Revisit
OT = SR non-H&S
OU = Revisit non-H&S
AO = Event meetings/visits
AW = Animal health/Welf. full audit
SA = Animal health/Welf. visit
O = Srvy/Enf. initiative/meeting |
|---|---|

- A01 Whole of Premises
 A02 Part of Premises
 A03 Records
 A04 Other (catering area only)

(reception area.)

*Delete as appropriate

General topic areas

1. Safety policy	7. Sanitary accomm/wash facilities/drinking water	13. Emergency precautions
2. Risk assessment	8. Electrical installation/electrical appliances*	14. Smoke free
3. Accident reporting	9. Hazardous substances	15. Workplace transport
4. Slips and trips	10. Mechanical/manual handling(msd)	16. Working at height
5. First aid	11. Storage arrangements	17. Asbestos
6. Heating/lighting/ventilation*	12. Machinery	

General

Visit to check - No 'MST' treatments being provided.

- ① - The premises was open to the public during my visit
- ② - 4 members of staff present (2 behind) the desk.
- ③ - When i introduced myself as a health and safety officer, and i asked if massages were currently being provided, i was told 'Yes'.
- ④ - I have informed all staff that they are not allowed to carry on providing massages as there is no valid licence to do so.
- ⑤ - I spoke to Soraya Chanakan over the phone and explained what i had witnessed, and that she is to cease from providing special treatment 'massage'.

Summary of action to be taken:

Informal Improvement notice Prohibition notice Licensing non-conformities

This report is to inform you of contravening against the Health & Safety at Work etc. Act 1974 and other relevant statutory provisions which should be remedied as soon as possible. You should take steps to ensure that the contraventions do not recur. This report may also give advice and recommendations but only covers the areas discussed at the time of visit. The absence of comment does not indicate compliance with the Health & Safety at Work Act or any regulations made thereunder. Failure to achieve and maintain satisfactory conditions in your business may result in prosecution.

Signature of authorised inspector

 Signature of proprietor/owner/person interviewed*
 *circle as appropriate
 didn't want to sign.



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01/09/23 17:24, I Mehboob Ahmed during my visit to 'Thai Massage garden therapy', witnessed a Male between the age 40-50 exiting the premises as i was taking a picture of the premises door being opened to the public. This was ~~after~~ 10 minutes after i completed my visit.

APPENDIX 4

LONDON BOROUGH OF TOWER HAMLETS

MASSAGE AND SPECIAL TREATMENT LICENCE CONDITIONS

The COUNCIL of the LONDON BOROUGH OF TOWER HAMLETS, under the provisions of LONDON LOCAL AUTHORITIES ACT 1991, hereby authorise the person(s) or company named in the schedule to carry on, up to and including an establishment for the giving of massage or special treatment specified in the schedule at the address and in the trade name or style or title so specified subject to the following conditions:-

1. The establishment shall be carried on only for the treatment or business and in the trade name or style or title specified in this licence and at the address mentioned herein.
2. All notices and advertisements issued by or on behalf of the establishment shall bear the trade name or style or title aforesaid and the name of individual assistants shall not be given in such notices and advertisements.
3. The licensee shall at once notify the Council in writing addressed to the Environmental Health Commercial Team Manager, 4th Floor Tower Hamlets Town Hall 160 Whitechapel Road London E1 1BJ, of any change in the name or private address of the licensee or in the treatment afforded or the nature of the business carried on at the establishment.
4. Except with the written consent of the Council, the licensee shall not employ in the conduct of the establishment any person (a) whose licence has been revoked or to whom a licence has been refused on the ground that such person is unsuitable to hold a licence to carry on an establishment for massage or special treatment, or (b) who is unsuitable to be so employed on the ground that misconduct in connection with the employment of such person in an establishment for massage or special treatment has been proved to the satisfaction of the Council; and, except with such consent, the licensee shall not allow or permit any such person to be directly or indirectly interested in the business carried on at the establishment.
5. The licensee, if a company within the meaning of the companies Act, 1948, or any Act amending the same shall forthwith notify the Council in writing of any change in the constitution of the directorate of such company during the currency of this licence
6. All treatments shall be given only by persons approved by the Council or, provided that the written consent of the Council has been obtained, under the personal supervision of a person approved by the Council.
7. The following treatments shall, unless the consent of the Council in writing has otherwise been obtained, only be permitted by a qualified physiotherapist in accordance with the directions of a registered medical practitioner with specific reference to the client to whom the treatment is to be given:-
Massage for curative purposes, long and short wave diathermy; ultra-sonic treatments; treatment of moles, ultra-violet ray treatment and electro-sleep therapy
8. No instrument, apparatus or equipment shall be used in the establishment without the prior written consent of the Council.

9. The licensee shall at all times take reasonable precautions to ensure the safety of their clients when on the establishment.
10. The Licensee shall ensure that with exception of those persons receiving treatment in accordance with the conditions of this licence all clients present in any part of the establishment shall be decently and properly attired and separate changing accommodation for males and females shall be provided.
11.
 - (i) The walls and ceilings of any treatment room or waiting room shall be maintained in a sound structural and clean condition and the surfaces shall be such as to facilitate easy cleansing.
 - (ii) There shall be provided in every treatment room suitable floor covering which shall be such as to facilitate easy cleansing.
 - (iii) There shall be adequate light and ventilation to any treatment or waiting room either by natural or artificial means.
 - (iv) There shall be provided in every treatment room a suitable wash-hand basin or basins provided with an adequate supply of hot and cold water.
 - (v) There shall be provided, in respect of a wash-hand basin, soap, a nailbrush and a supply of disposable towels or a clean towel available at all times.
 - (vi) There shall be provided in every treatment and waiting room suitable and sufficient means for heating and a reasonable room temperature shall be maintained.
 - (vii) Where it is intended that more than one person shall be treated in a room, suitable screening shall be provided to maintain privacy.
 - (viii) There shall be provided in respect of every establishment sanitary accommodation to the standard laid down in regulations made under the relevant registration such sanitary accommodation to be available to and readily accessible for clients.
 - (ix) There shall be provided proper means for securing the cleanliness of all instruments, towels and materials and equipment used in connection with the establishment.

Further condition to be included in appropriate cases:-

12. Unless otherwise expressly permitted by the Council when treatment is given or is being received to any part of the body other than the neck and head or feet and legs below the knee or hands and arms and is not being so given by a fully qualified physiotherapist or other person entered on the register of the appropriate professional organisation whose qualifications have been approved by the Council, the treatment may be given only to persons of the same sex as the person giving the treatment and persons of the opposite sex shall not be present.

N.B.

- (I) The licence is not transferable either as regards the person to whom, to the premises in respect of which, it is granted.
- (II) The licensees shall on application for renewal of their licence submit to the Council a certificate signed by a competent electrician certifying the safety of all electrical equipment and apparatus used within the terms of the licence.

SCHEDULE

Name, trade name, style Or title and address	Full name of licensee	Treatments authorised
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